SIEMENS

Be inspired

Gigaset C 200 250

DECT

The handset at a glance

Talk/Handsfree key:

Top half:

- Answer a call
- Initiate dialling
- Switch from handsfree to "earpiece" mode

Bottom half:

- Switch from "earpiece" to handsfree mode
- Lights up: Handsfree is activated
- Flashes: Incoming call

Message key

- Accesses the lists of text messages, network mailbox, calls list/ answering machine (C 250 only)
- Flashes: new SMS, messages, calls

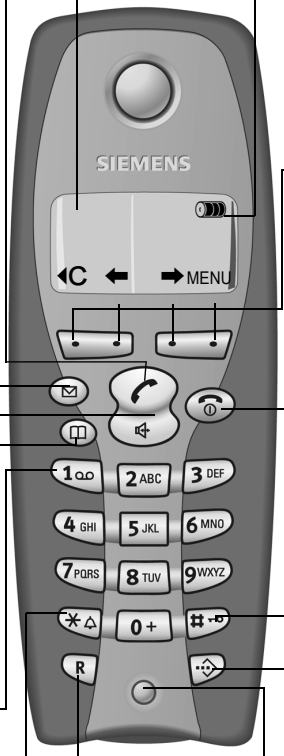
Open directory

Key 1

Select answering machine (C 250 only)/network mailbox (press for approx. 2 seconds)

Star key

- Ringer on/off (press for approx. 2 seconds)
- When texting: Toggles between upper/lower case and digits



Display (display screen)

Charge status

flat fully charged

flashes: battery is almost flat or is charging

Current functions and display keys

The display keys give you access to the functions shown in the display.

End call and On/Off key

- End call
- Cancel function
- One menu level back (press briefly)
- Back to idle status (press for approx. 1 second)
- Handset on/off (press for approx.2 seconds)

Hash key

Keypad lock on/off (press for approx. 1 second)

Speed dial list key

Open speed dial list(press briefly)

Microphone

Recall key

Insert a dial pause (hold key down)

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Safety precautions ⚠

Only use **the power supply unit supplied**, as indicated on the underside of the device.

Fit only the **recommended rechargeable batteries (page 105)** of the same type! Use no other types of batteries or non-rechargeable batteries, as they could damage health and cause personal injury.

Ensure correct polarity when fitting rechargeable batteries, and use the battery type according to these instructions (you will see polarity symbols in the handset's battery compartments).

The operation of medical appliances may be affected. Be aware of the technical conditions within the particular environment (e.g. doctor's practice).

The handset may cause an intrusive 'hum' in hearing aids.

Do not install the base in bathrooms or shower rooms (page 101). The handset and base are not watertight.

Drivers must not use their phones while driving (Walk and Talk function).

Switch off your phone while on board an aircraft (Walk and Talk function) and ensure that it cannot be switched on again accidentally.

Do not use the phone in environments subject to explosion hazard (e.g. auto paint shops).

Ensure that your Gigaset is accompanied by these instructions when you give it to others to use.

Dispose of the batteries and phone in accordance with environmental regulations.

i	Not all of the functions described in these instructions are available in all countries.

Preparing to use your phone

The pack contains:

- one Gigaset C 200 or C 250 base,
- one Gigaset C 2 handset,
- one power supply unit with power cord,
- one telephone cord,
- one belt clip for the handset,
- two batteries,
- one set of operating instructions.

Installing the base

Hints on installing

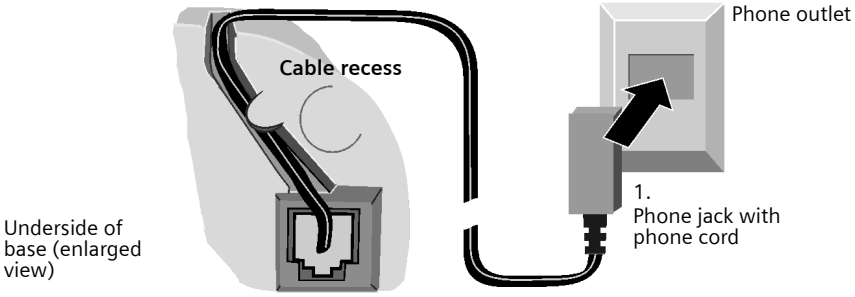
The base is designed to be operated in enclosed, dry areas at temperatures ranging from +5 °C to +45 °C. Install the base at a central location in your home, e.g. in the hall.

⚡	◆ Never expose the telephone to heat sources, direct sunlight, other electrical appliances. ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Range

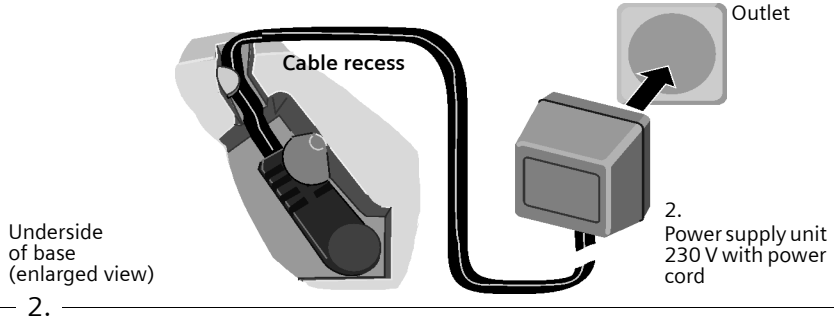
The base has a range of approx. 300 m outdoors and up to 50 m indoors.

Connecting the base



1.

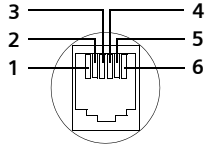
- Fit the small jack on the phone cord into the socket in the base (it clips into place),
- Place cord in cable recess,
- Fit phone jack into phone outlet.



2.

- Insert the small jack on the power cord into the socket on the underside of the base,
- Place cord in cable recess,
- Plug the power supply unit into your power outlet.

Internal phone jack connections:



1	unassigned
2	unassigned
3	a
4	b
5	unassigned
6	unassigned

i	◆ Keep the power supply unit **plugged in at all times** to ensure your phone is ready for use whenever you need it. ◆ If ever you purchase a phone cord from a store, ensure that the phone conductors are correctly connected (3-4 connection).

Preparing to use the handset

Removing protective film

The display is protected by a plastic film.
Remove the protective plastic film!

Inserting the batteries

- Insert the batteries **ensuring correct polarity** – see figure on left.
- Position the battery cover so that it is **open by around 3 mm**, then slide **up** until it closes with a click,
- **To open** the battery cover, press on the chequered area and slide **down**.

⚡	Use only the rechargeable batteries recommended by Siemens on page 105! Never use conventional batteries (non-rechargeable) or other battery types as this may cause significant damage to health and property. For example, the jacket of the battery could be destroyed (hazardous). The phone could also malfunction or be damaged.

Placing the handset into the base and charging the batteries

When you place the handset into the base, the handset will register **automatically** to the base. Proceed step by step as follows:

1. Place the handset in the base with the **display up**.
2. Wait till the handset has registered automatically to the base (page 73): This operation takes **around one minute**. While registration is in progress the screen displays **Registering** and **Base 1** flashes. After registration, you will see a '1' in the top left of the display - this means that the handset has been assigned the first internal number. You can change the handset name (page 77).
3. Now leave the handset in the base for the batteries to charge – the batteries are supplied uncharged. Battery charging is indicated in the top right of the display by the flashing battery icon :

	Batteries flat		Batteries $^{2}/_{3}$ charged
	Batteries $^{1}/_{3}$ charged		Batt. fully charged

Should automatic registration be interrupted, register the handset manually as described starting on page 74. You can get help from a table containing basic questions and answers (page 101).

i	To register **additional handsets**, refer to page 74.

	For the initial charge we recommend a continuous, uninterrupted charging period of five hours, whatever charge status is indicated. After a while the charge capacity of the batteries will decrease for technical reasons.

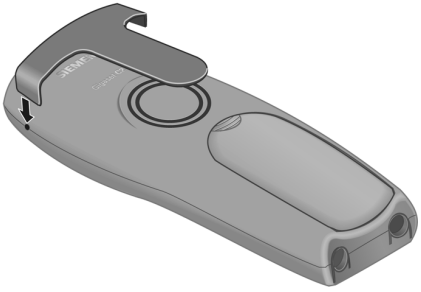
The battery charging status is correctly displayed only after **uninterrupted charging/ discharging**. You should therefore avoid removing the batteries unnecessarily and ending the charging process prematurely.

i	◆ Once initial charging is complete, you can replace your handset in the base after each call. Charging is controlled electronically. This ensures that the batteries are charged in a way that maximises their life. ◆ The batteries heat up during charging. This is normal and not dangerous.

Note

Your telephone is now ready for use. With the Gigaset C 250, the answering machine with pre-recorded announcement is also activated. To correctly record the time of calls and, if applicable, messages (C 250 only) you must now set the date and time (page 15).

Attaching the belt clip



Push the belt clip onto the back of the handset until the lugs click into the recesses on either side of the handset.

Activating/deactivating the handset

To **activate** the handset press the 'end call' key **and hold**. You will hear a confirmation tone (rising tone sequence).

To **deactivate** the handset, press the 'end call' key again in the idle status **and hold** (confirmation tone).

i	The handset activates automatically when placed in the base or charger.

Activating/deactivating the keypad lock

You can 'lock' the keys on your handset, e.g. when carrying the unit in your pocket or bag. This protects the keypad against inadvertent activation.

#	Press the hash key **and hold** (confirmation tone). The icon appears in the display.

To **deactivate** the keypad lock, press the hash key again **and hold** (confirmation tone).

i	◆ The keypad lock deactivates automatically when you receive a call. It re-activates when the call is finished. ◆ When the keypad lock is active, you cannot even call emergency numbers.

Operating the telephone, menu guidance

Keys

Talk/Handsfree key

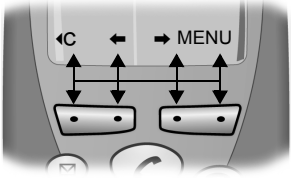
The Talk/Handsfree key is a **rocker key** with two functions. You press the top half of the key to initiate a call. When you press the bottom half you initiate a call and the handsfree function activates **automatically**.

Rocker key:
Top half of the key = Talk key
Bottom half of the key = Handsfree key

Display keys

The display keys are the **horizontal rocker keys** just below the display. Depending on the particular operating situation, their function changes according to whether you press the left or right side of the key. The current function is shown in the display directly above the key to which it relates.

Example



Display keys

The various functions are explained below:

Display icon	Meaning when key is pressed
→→	Last number redial key: Open the list of the last 10 numbers you dialled.
INT	INT key: Open the list of handsets when in idle status.
OK	OK key: Confirm menu function or confirm an input and store.
MENU	Menu key: Open the main menu when in idle status Open a status-dependent menu while making a call.
↑ ↓	Scroll up/down.
← →	Move cursor left/right.
⏰	Access to wake-up function.
C	Delete key: Delete input from right to left one character at a time.

Correcting wrong inputs

After a correct input you will hear a confirmation tone (rising tone sequence), an incorrect input is indicated by an error tone (falling tone sequence). You can repeat the input.

If you have entered incorrect characters **in the text**, you can correct them as follows:

Deleting characters to the left of the cursor with ◄C

To correct a telephone number or text, use the display keys ⬅ ➡ to move the cursor to the right of the incorrect character. Now press the display key ◄C. The character is deleted. Now enter the correct character.

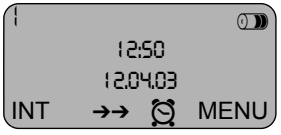
Inserting characters on the right of the cursor

If you have omitted a character, use the display keys ⬅ ➡ to go to the place where you want to insert the character, and key it in.

Idle status

Display in idle status

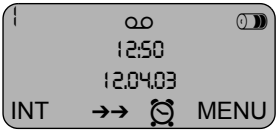
Gigaset C 200



Time and date are already set

or

Gigaset C 250



Time and date are already set

Reverting to idle status from anywhere in the menu

- Press the 'end call' key for around 1 second, or
- Press no key: The display **automatically** reverts to the idle status after 2 minutes.

Changes which you have not confirmed/stored by pressing **OK** will be rejected.

Menu operation, with 'Setting Handsfree Volume' as an example

1. **MENU** Press the display key. The menu opens.
2. ⬇ Press the display key repeatedly until **Audio Settings** appears on the screen.
3. **OK** Confirm with the display key.
4. ⬇ Press the display key repeatedly until **Handsfree Volume** appears on the screen.
5. **OK** Confirm with the display key.
6. ⬅ ➡ Press the left or right display key to select the required volume (1–5).
7. **OK** Now press the display key to confirm the setting.
8. ☎ Press and **hold** the 'end call' key to return to the idle status.

Date and Time

Setting the date and the time

Correct date and time settings are essential if you want to know exactly when calls/messages (C 250) were received.

MENU	Open the menu.
⬇ Calender/Clock OK	Select the menu item and confirm.
⬇ Date/Time OK	Select the menu item and confirm.
	Enter the date:
OK	Enter the day/month/year and confirm. **Example:** For 20.05.2003, enter 2ABC 0+ 0+ 5JKL 0+ 3DEF.
	Enter the time:
OK	Enter hours/minutes and confirm. **Example:** For 9.35, enter 0+ 9WXYZ 3DEF 5JKL.
	Only when the 12-hour display is selected:
⬇ OK	Select a.m. or p.m. and confirm.
☎	**Long** press (back to idle status).

⏰ appears on the bottom line of the display.

Changing the time mode

You can choose between the 12 hour and the 24 hour display (factory setting) for the time (a.m. = 1st half of the day; p.m. = 2nd half of the day).

MENU	Open the menu.
⬇ Calender/Clock OK	Select the menu item and confirm.
⬇ Time Mode OK	Select the menu item and confirm.
either ...	
⬇ 24 hour OK	Select the menu item and confirm (✔ = On).
or ...	
12 hour OK	Confirm (✔ = On).
☎	**Long** press (back to idle status).

Setting the alarm clock

You can use your handset as an alarm clock.
Precondition: You have set the date and time (page 15) .

Activating/deactivating the alarm clock and setting the wake-up time

either ...	**Activate the alarm clock:**
[⏰]	Press the display key.
Alarm Clock [OK]	Confirm (✓ = On).
	Set the wake-up time:
[OK]	Enter hours/minutes and confirm. **Example:** For 7.15, enter [0+] [7PQRS] [1] [5JKL]. The **top line** of the screen displays the alarm clock icon ⏰.
	When the 12-hour display is selected:
[↓] am [OK]	Select a.m. or p.m. and confirm (✓ = On), e.g. **am**.
or ...	**Deactivate the alarm clock:**
[⏰]	Press the display key.
Alarm Clock [OK]	Confirm (✓ disappears).
[☎]	**Long** press (back to idle status).

i	◆ A wake-up call only sounds when the handset is in the idle status and the room monitor function is not activated. ◆ To find out how to set the wake-up volume and melody, turn to page 89. ◆ When you deactivate the alarm clock the ⏰ icon will only go out if there is no active appointment.

Cancelling a wake-up call

A wake-up call sounds on the handset with its selected ringer melody, and **Alarm Clock** appears in the display. Press **any key** to cancel the wake-up call. The alarm clock is still switched on.

Setting an appointment

You can use your handset to remind yourself of an appointment. You do this by setting the time of the appointment.

Activating/deactivating the appointment function

MENU	Open the menu.
⬇ Calender/Clock OK	Select the menu item and confirm.
Set Appointment OK	Confirm (✔ = On).
OK	Confirm again if an appointment is activated.
	Enter the date:
OK	Enter the day/month and confirm. **Example:** For 20.05. enter 2ABC 0+ 0+ 5JKL.
	Enter the time:
OK	Enter hours/minutes and confirm. **Example:** For 9:05 enter 0+ 9WXYZ 0+ 5JKL.
	Name the appointment:
OK	Enter a name (up to 16 characters) and confirm (for inputting text see page 107). Delete an existing appointment.
☎	**Long** press (back to idle status). The **top line** displays the alarm clock icon ⏰.

i	◆ If you do not give the appointment a name, its date and time will appear in the display when it is due. ◆ To find out how to set the wake-up volume and melody, turn to page 89. ◆ If you are using the 12 hour clock, select a.m. or p.m. with ⬇ and press **OK** to confirm. ◆ The handset will only display an appointment when it is in the idle status. An appointment is not displayed when the room monitor is active or while a phone call is in progress.

Deactivating an appointment call

An appointment call sounds with its selected ringer melody (page 89).

OK	Press the display key. The alarm clock icon disappears when the alarm clock is not activated.

Cancelling an appointment

MENU	Open the menu.
↓ Calender/Clock OK	Select the menu item and confirm.
Set Appointment OK	Confirm (✓ disappears).

Viewing an appointment you have not kept

If the handset reminds you of an appointment but you do not keep it, a message appears in the display together with the name of the appointment. If you did not name the appointment, its date and time are displayed. Press **any key** to cancel the message.

Making calls

Making external calls and ending a call

External calls are calls into the public telephone network.

	Enter the number and press the Talk/Handsfree key. The number is dialled.
	End the call:
	Press the end call key.

i	◆ You can also press the Talk/Handsfree key **first** (you hear the dialling tone) and then enter the number. ◆ You can use the end call key to cancel the dialling operation.

Inserting a dialling pause
You can insert a dialling pause between the prefix and the actual telephone number. To do this, press for around 2 seconds. Now enter the telephone number.

i	To call another handset, see the description on page 77.

Answering a call

Your handset rings, the call is displayed on the screen and the handsfree key flashes. Press to answer the call. If the handset is in the base/charger and the **Auto Answer** function is activated (page 87), then you just need to lift the handset out of the base/charger to take the call.

i	If the **ringer is intrusive**, press for around 1 second. You can take the call so long as it is displayed on the screen.

Calling Line Identification

When you get a call, you will see the caller's number and/or name displayed on the screen.

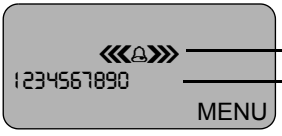
Preconditions:

1. You have asked your network provider for the caller's number (CLIP) or name (CNIP) to be displayed on your handset screen.
2. The caller has asked the network provider for his number to be identified (CLI).
3. Your network provider supports CLIP, CLI and CNIP.

CLIP	Calling Line Identification Presentation
CNIP	Calling Name Identification Presentation
CLI	Calling Line Identification

Screen display with CLIP/CLI

With calling line identification, the caller's telephone number is displayed on the handset screen. If you have stored an entry for this number in your directory, then that entry will be displayed instead of the number, e.g. 'Anna'.

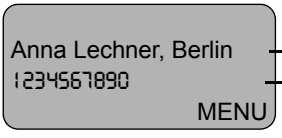


The screen displays **External Call** if the number is not identified.

The screen displays **Withheld** if the caller withholds his number, (page 24) or **Unavailable** if he has not requested CLI.

Screen display with CNIP

If you have CNIP, then the name (town) that is registered with your network provider for the calling number will **also** be displayed on your handset.



The screen displays **External Call** if the number is not identified.

The screen displays **Withheld** if the caller withholds his number, (page 24) or **Unavailable** if he has not requested CLI.

i	You may have to pay a charge to use calling line identification. Please ask your network provider for details.

Handsfree

Activating/deactivating handsfree

	Activate while dialling:
	Enter the telephone number and press the top half of the key.
	Activate during a call:
	Press the bottom half of the key.
	Deactivate handsfree:
	Press the top half of the key.

As soon as you terminate the handsfree mode you switch to 'earpiece mode' and continue the call on the handset.

i	◆ If you wish to place the handset in the base during a call you must press the bottom half of the key and hold it down while you position the handset in the base. ◆ You should inform your caller that you intend to use the handsfree function before you activate it.

Adjusting the volume while in handsfree mode

A call is in progress and handsfree is activated.

	Press the bottom half of the key **again**.
	Decrease or increase the volume.
OK	Now press the display key to store the setting.

Activating/deactivating open listening (call screening at the base) (C 250 only)

You can activate the built-in base loudspeaker to allow other people in the room to hear what your external caller is saying.

Precondition: A call in is progress.

MENU	Press the display key to open the menu.
either ...	**Activate open listening:**
⬇ Open Listening On OK	Select the menu item and confirm.
or ...	**Deactivate open listening:**
Open Listening Off OK	Confirm.
☎	**Long** press (back to idle status).

i	◆ You should inform your caller that you intend to use the open listening function before you activate it. ◆ You can adjust the volume on the base with the ⊖ and ⊕ keys (page 96).

Handset muting

You can mute your handset during external calls, e.g. if you wish to talk confidentially to another person in the room. The external caller cannot hear your conversation during this time (hold melody). You do not hear your caller either.

INT	Open list of handsets. The call is 'held' (wait melody).
	Cancel muting:
MENU	Press the display key to open the menu.
⬇ ******Back****** OK	Select and confirm, or press the end call key ☎.

Using the directory and other lists

Directory and speed dial list

You can store up to 100 numbers in the directory and the speed dial list (depending on the size of individual entries).

The **directory** makes dialling easier for you. You open the directory with the key. You can mark any directory entry as 'VIP'.

The **speed dial list** is a special directory in which you can store particularly important numbers such as private telephone numbers and prefixes of network providers (so-called 'call-by-call numbers'). You open the speed dial list with the key.

You create the directory and speed dial list for your individual handset. You can send the lists/individual entries to the other handsets if you want them to be available at other handsets as well (page 28).

The speed dial list is operated in just the same way as the directory, except for the way in which entries are stored.

i	◆ The **EATONI** predictive text helps you input names (page 108, this feature is deactivated when you purchase your phone). ◆ Please refer to the **Character Set Chart** (page 107) to see how to enter text correctly. ◆ You can enter up to 32 digits for a number and up to 16 letters for a name. ◆ Turn to page 19 for instructions on how to insert a dialling pause.

Storing a telephone number in the directory

	Open the directory.
MENU	Press the display key to open the menu.
New Entry OK	Confirm.
OK	Enter the number and confirm.
MENU	Enter the name and press the display key.
Save Entry OK	Confirm. The entry is stored.
	Long press (back to idle status).

i	If your phone is connected to a PABX you may have to enter the access code (outside line code) as the first digit of your directory entry (refer to the operating instructions of your PABX).

Storing a telephone number in the speed dial list

You can assign a digit (0, 2–9) to **up to nine** entries on your speed dial list. When you press and hold one of these digits, e.g. '3', and press the top half of the key you are immediately connected to the telephone number that is assigned '3'.

	Open the speed dial list.
MENU	Press the display key to open the menu.
New Entry OK	Confirm.
OK	Enter the number and confirm.
MENU	Enter the name and press the display key.
Save Entry OK	Confirm. The entry is stored.
MENU	Press the display key to open the menu.
Shortcut OK	Select the menu item and confirm.
Shortcut: 2 OK	Select the digit and confirm.
	Long press (back to idle status).

i	Speed dial digits cannot be assigned more than once at a time.

Dialling with the directory/speed dial list

or	Open the directory or speed dial list
either ...	**Scroll to the entry:**
	Select entry.
	Press the key. The number is dialled.
or ...	**Enter the first letter:**
	Enter the first letter of the name you require.
	Press the key. The number is dialled.

Editing an entry in the directory/speed dial list

or	Open the directory or speed dial list.
MENU	Select the entry and press the display key.
Edit Entry OK	Select the menu item and confirm.
OK	Change the number and confirm.
	Edit the name.
MENU	Press the display key to open the menu.
Save Entry OK	Confirm. The entry is stored.
	Long press (back to idle status).

Copying and editing a directory entry

So that you do not have to enter a similar entry twice, you can create a copy and then edit that entry.

	Open the directory.
MENU	Select the entry and press the display key.
Copy and Edit OK	Select the menu item and confirm.
either ...	
OK	Change the number and confirm.
or ...	
OK	Edit the name and confirm.
MENU	Press the display key to open the menu.
Save Entry OK	Confirm. The entry is stored.
... then	
OK	If you only edit the name, you will see a message telling you that the number already exists. Press the display key to confirm the prompt.
	Long press (back to idle status).

i	The 'VIP' setting and the voice patterns (C 250 only) are not copied.

Marking a directory entry as VIP

You can mark directory entries of callers who are particularly important to you as 'VIP' (Very Important Person). You can also assign a particular melody to VIP numbers. You can then tell who is calling you from the ringer melody. The VIP melody sounds after the first ring tone.

Precondition: Calling Line Identification is activated (page 20).

	Open the directory.
MENU	Select the entry and press the display key.
VIP Entry OK	Select the menu item and confirm (✓ = On).
OK	You hear the current melody. Select a melody (1–10) (page 89) and confirm. The number ends with 'VIP'.
	Long press (back to idle status).

Deleting a single entry or directory/speed dial list

or	Open the directory or speed dial list.
MENU	Select the entry and press the display key.
either ...	**Delete a single entry:**
Delete Entry OK	Select the menu item and confirm.
or ...	**Delete the entire directory/speed dial list:**
Delete List OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.
... then	
	Long press (back to idle status).

Adding a displayed telephone number to the directory

When a telephone number appears in the display (CLIP) you can add it to your directory. This can be done while dialling from the last number redial list, from the calls list/ answering machine list (C 250 only) or during a call.

MENU	Press the display key to open the menu.
⬇ Copy to Directory OK	Select the menu item and confirm.
OK	Confirm the telephone number.
	Enter a name if required.
MENU	Press the display key to open the menu.
Save Entry OK	Confirm. The entry is stored.
	Long press (back to idle status).

i	If you have CNIP (page 20) as well as CLIP, then the name that goes with the telephone number will also be displayed (up to 16 characters long).

Picking a phone number from the directory/speed dial list

If you are prompted to enter an external telephone number while you are operating your telephone, you can use the directory to do this.

Precondition: The input field for external telephone numbers is displayed.

or	Open the directory or speed dial list.
⬇ OK	Select the entry and confirm.

The telephone number is added to the entry field.

Sending a single entry or complete list to a handset

You can send single entries or the complete list to another handset that is registered on the same base. This saves you the need to make double entries. VIP settings and speed dial (shortcut) digits are not sent.

or	Open the directory or speed dial list.
MENU	Select the entry and press the display key.
either ...	**Send a single entry:**
Send Entry OK	Select the menu item and confirm.
or ...	**Send complete list:**
Send List OK	Select the menu item and confirm.
... then	
INT 2 OK	Select the handset to which you wish to send the entry or list and confirm, e.g. handset 2. Your selections are sent to that handset.
	Long press (back to idle status).

After an entry has been sent you are asked if you want to send another entry. If you confirm with the display key **OK** you can select more entries to send; once you have finishing sending, press the 'end call' key .

The successful transfer of data is confirmed with a message and with the confirmation tone at the receiving handset. Existing entries in the receiving handset are retained.

Entries with identical numbers or names are not overwritten. The number of entries that are stored in the receiving handset may therefore differ from the number of entries that you have sent to it.

The transfer is cancelled if the phone rings and you take the call or if the memory of the receiving handset is full. The last entry to be transferred appears in the display.

Directory with voice-activated dialling (C 250 only)

With voice-activated dialling, you dial simply by speaking the name of the person you wish to call. You must record your voice pattern, i.e. you speak the name and store it. The name which you speak is stored in the telephone.

Up to four users can record a voice pattern for an entry.

Before a user records a voice pattern therefore, he must first 'identify' himself, e.g. as **User 2**.

A **maximum** of 20 voice patterns can be stored for directory entries. If a voice pattern is stored for an entry in the directory with voice-activated dialling, then that entry is marked ✔.

Switching between the normal directory and the directory with voice-activated dialling (C 250 only).

📖	Open the directory.
📖	Press the directory key again to open the directory with voice-activated dialling.

To return from the directory with voice-activated dialling to the normal directory, press the directory key 📖 once more.

Recording a voice pattern for an existing entry (C 250 only)

Record your voice pattern in quiet surroundings..

	Step 1: Open the directory with voice-activated dialling:
📖 📖	Press the directory key twice.
OK	Confirm.
⬇ User 2 OK	Select and confirm, e.g. **User 2**.
	Step 2: Select entry for voice-activated dialling:
⬇	Select an entry which has no recorded voice pattern.
	Step 3: Begin recording:
MENU	Press the display key to open the menu.
Record Word OK	Confirm. The name appears in the display.
OK	Confirm the display prompt. The loudspeaker activates. You hear the ready tone (a short tone). Now speak the name. After the second prompt in the display you hear the ready tone again. Speak **the name** again. Your recording is stored automatically.
☎	**Long** press (back to idle status).

i	To change the user name, select the user as described on page page 67.

Recording a voice pattern for a new entry (C 250 only)

	Press the directory key twice.
OK	Confirm.
User 2 OK	Select and confirm, e.g. User 2.
MENU	Press the display key to open the menu.
New Entry OK	Confirm.
OK	Enter the number and confirm.
OK	Enter name and confirm (for text input see page 107).

To record the **voice pattern**, continue as described in the previous section in '**Step 3:** Begin recording'.

i	◆ If your two recordings are **too different from each other**, you will be prompted to repeat them. ◆ A message tells you if your speech pattern is **too much like** another user's. Clear this message by pressing , return to the start of the recording procedure and repeat the recording.

Using voice-activated dialling (C 250 only)

	Press the top half of the key **and hold**.

The display prompts you to speak. After you hear the ready tone, speak the name, e.g. **Anna**. If the name matches the recorded voice pattern, it is repeated. The telephone number is dialled.

Phone announces the caller's name (C 250 only)

When you receive an external call, you hear the ringer and the telephone announces the caller's name.

Preconditions: Calling Line Identification is active (page 20) and you have recorded a voice pattern for the incoming number (page 30).

Activating/deactivating the name announcement

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Additional Features OK	Select the menu item and confirm.
⬇ Name Announcement OK	Select the menu item and confirm (✓ = On).

Playing or deleting voice patterns (C 250 only)

You can play a particular user's voice pattern for an entry, or you can delete it. This does not affect the voice patterns of the other users.

Open the directory with voice-activated dialling and select the entry (see **Step 1** and **Step 2**, page 30). **Now:**

MENU	Press the display key to open the menu.
either ...	**Play the voice pattern:**
⬇ Play Recording OK	Select the menu item and confirm. The loudspeaker activates.
or ...	**Delete the voice pattern:**
⬇ Delete Word OK	Select the menu item and confirm. The ✓ after the entry disappears.
☎	**Long** press (back to idle status).

i	Deleting a voice pattern for an entry does not affect its number or name – they are retained. The voice patterns of other users for the same entry are also unaffected.

Viewing and editing an entry (C 250 only)

Open the directory with voice-activated dialling, and select an entry (checked ✓) (see **Step 1** and **Step 2**, page 30). You can now view and edit the name and number of the entry in the same way as you would in the directory without voice-activated dialling (page 25).

Deleting a single voice-activated dialling entry or the complete list (C 250 only)

Open the directory with voice-activated dialling and select the entry (see **Step 1** and **Step 2** page 30). You can now delete a single entry or the complete directory with voice-activated dialling as described for the directory without voice-activated dialling (page 26).

Last number redial list

The last number redial list contains the ten last dialled numbers. If names have been stored for these numbers in the directory, then both the names and the numbers will be displayed. You can use the last number redial list to redial the telephone numbers.

Dialling telephone numbers from the last number redial list

[→→]	Open the last number redial list.
⬇ [✆]	Select an entry and press the top half of the key. The telephone number is dialled.

i	◆ To add or change the telephone number, press **MENU** and confirm **Use Number** with **OK**. ◆ To add a telephone number from the last number redial list to the directory (page 27), press **MENU**, ⬇ **Copy to Directory OK**.

Deleting a single telephone number or the entire last number redial list

[→→]	Open the last number redial list.
[⬇] [MENU]	Select an entry and open the menu.
either ...	**Delete a single telephone number:**
[⬇] [Delete Entry] [OK]	Select the menu item and confirm.
[☎]	If there still entries on the list, press the key and **hold** (back to idle status).
or ...	**Delete the entire last number redial list:**
[⬇] [Delete List] [OK+]	Select the menu item and confirm.

Opening lists with the Message key

You can use the Message key ✉ to open the following lists:

1. Text message list (if several mailboxes are set up, they will all be listed),
2. Answering machine list (C 250 only),
3. Messages in the network mailbox (if your network provider supports this function and the network mailbox is configured for fast access, page 72),
4. Calls list.

As soon as a **new entry** (a text message, a message on the built-in answering machine (C 250 only) and/or a call) arrives in one or more of the lists, the ✉ key **flashes** and you hear an advisory tone. If you now press the flashing ✉ key but you do not open any of the lists but instead close the menu, the ✉ key continues to flash.

If you press the flashing ✉ key and open one of the lists, when you close the list the key will stop flashing even if one of the other lists still contains **new** entries. If there is at least **one** new entry, you can set the ✉ key 'flashing' again, i.e. reactivate it. This will let others, e.g. members of your family/your office colleagues, know that they have received new messages.

The following lists are displayed when you press ✉:

- If only one list has new entries, the first new entry on that list is displayed; if the entries are in a personal mailbox (page 51), then the appropriate list is displayed.
- If several lists have new entries, those lists are offered for your selection.
- If there are no new messages in any of the lists, then all the lists are offered for your selection.
- If calls are stored in the network mailbox, you will see a message if the correct setting has been made (refer to the network mailbox operating instructions).

Setting the Message key to 'flashing'/deactivating the Message key

Precondition: There is still one new entry in one of the lists.

✉	Open the calls list.
⬇ Set MWI-LED OK	Select the menu item and confirm.
☎	**Long** press (back to idle status).

The key only flashes until it is pressed again and a list or list entry is opened.

Calls list and answering machine list (C 250 only)

The numbers of the last 30 calls are saved in the **calls list**. The oldest entry is deleted when the calls list is full and new entries are added.

Precondition: The caller's number has been identified (page 20).

Depending on the setting, either **all calls** or only **missed calls** (default) are stored ('Set calls list', page 35).

Depending on this setting, several calls from the same number are entered in the calls list as follows:

- More than once when **All Calls** is set,
- Once and only the last missed call when **Missed Calls** is set.

Here is an example of how the calls list (**Calls List:**) appears in the display:

Calls List: 01+05

Number of new entries in the list

Number of old, read entries in the list

You can use the **answering machine list** to listen to the messages that are on the answering machine on the Gigaset C 250 . The date and time of arrival and caller's number of each message is displayed provided they are identified.

Once you have listened to them, the new messages are added after the old messages in the answering machine list.

Here is an example of how the answering machine list (**Answering Mach.:**) appears in the display:

Answering Mach.: 01+05

Number of new entries/messages in the list

Number of old, played entries/messages in the list

Setting the calls list

✉	Open the calls list.
⬇ Calls List: 01+02 OK	Select the menu item and confirm.
MENU	Press the display key to open the menu.
⬇ Calls List Settings OK	Select the menu item and confirm. The current selection is checked ✔.
either ...	**Only calls which you could not take:**
Missed Calls OK	Confirm.
or ...	**All calls:**
⬇ All Calls OK	Select the menu item and confirm.
☎	**Long** press (back to idle status).

Opening the calls list/answering machine list (C 250 only)

New calls (calls list) and new messages (answering machine) are indicated by the ✉ key flashing and by an advisory tone.

✉	Open the calls list.
either ...	**Open the calls list:**
⬇ Calls List: 01+02 OK	Select the menu item and confirm. The entry received last is displayed.
⬇	Select entry.
or ...	**Open the answering machine list:**
⬇ Answering Mach.: 01+02 OK	Select the menu item and confirm. The entry of the first new message to arrive is displayed. The loudspeaker activates. Message playback begins.
⬇ ⬆	Scroll to the next or previous message. The entry of the message appears in the display. Message playback begins.

i	To delete an entry or a message , press **MENU**, **Delete Entry OK** .

Calling back a caller

Precondition: The caller's number has been identified (page 20).

Open the calls list/answering machine list (C 250 only) and select an entry. **Now**:

	Press the Talk key once (calls list) or twice (answering machine list, C 250only).

The telephone number is entered in the last number redial list.

Viewing an entry in the calls list/answering machine list (C 250 only), adding a number to the directory

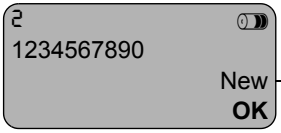
You can view the time when a call arrived and add the caller's number to your directory.

Precondition: Calling Line Identification is activated.

Open the calls list/answering machine list and select an entry. **Now**:

MENU	Press the display key to open the menu.
either ...	**Copy telephone number to the directory:**
⬇ Copy to Directory OK	Select the menu item and confirm.
OK	Confirm the number.
MENU	Enter name and open the menu.
Save Entry OK	Confirm. The entry is stored.
or ...	**View the date and time of arrival:**
⬇ Date and Time OK	Select the menu item and confirm.
or ...	**View information whether new or old:**
⬇ Status OK	Select the menu item and confirm.
... then	
	Long press (back to idle status).

The entry's status is displayed like this:



First (new) call/First (new) message of a total of two (new) calls/messages

The following status messages are used:

New call	The call is new in the list.
Old call	The call is old in the list.
Calls received	The call was taken (**All Calls** setting only, page 35).
Answer Machine	C 250 only: The answering machine answered the call but the caller did not leave a message (**All Calls** setting only, page 35).
New Msg.	C 250 only: The message is new in the list.
Old Msg.	C 250 only: The message is old in the list, it has already been played.

i	Gigaset C 250: When picking a telephone number from the answering machine list, message playback is interrupted when you press **MENU**. Playback will resume when the telephone number has been stored in the directory.

Deleting the calls list

Open the calls list (page 36). **Now**:

MENU	Press the display key to open the menu.
⬇ Delete List OK	Select the menu item and confirm. **Caution:** All **old and new** entries will be deleted.
☎	**Long** press (back to idle status).

Deleting old messages from the answering machine list is explained on page 63.

Deleting a single entry from the calls list

Open the calls list and select an entry (page 36). **Now**:

MENU	Press the display key to open the menu.
Delete Entry OK	Confirm.
☎	**Long** press (back to idle status).

SMS (Text Messages)

With your handset you can send and receive text messages using the so-called SMS (Short Message Service). You can write, edit, read, delete or forward text messages from any registered handset that has SMS functionality. When several handsets are in use at any one time, only **one handset** can access the SMS function.

i	SMS is not available in all countries. Please ask your service provider if SMS is supported for your telefone line.

i	Please remember that when the SMS function is active **the first ring is muted** (page 91).

General

Text messages are exchanged between SMS centres that are operated by service providers. The telephone number of the SMS centres through which you wish to send and receive text messages must be entered in your phone. Up to five SMS centres can be entered. SMS centres may be preconfigured at the factory. You can change the telephone numbers of the SMS centres.

You can receive text messages from **any** of the SMS centres whose number you have entered. Of course you must be registered to receive text messages with those SMS centres. Your text message is sent through the SMS centre that is entered as the active send service centre (page 41). Only one SMS centre can be the active send centre at any one time.

Your text message is sent through the SMS centre that is entered as **SMS Centre No. 1**(active send service centre). However you can activate any other SMS centre as the active send service centre to send a current message (page 41). Note that the next text message you write will be sent **automatically** through **SMS Centre No. 1** again.

Sending text messages to email addresses

If you wish to send text messages to email addresses you must make additional settings for the send centre on your phone (page 41). Ask your service provider if he supports the "SMS to email" service and what settings you must make.

Storage capacity

The number of text messages that can be stored in the base depends on the size of the messages. The memory is used for the incoming and draft message lists. When the memory is full, you are prompted to delete messages.

Before you can send and receive text messages

- Calling Line Identification (page 20) must be enabled for your phone line. Check with your telephone network provider to make sure that this service is activated on your phone line. You may have to apply for it to your network provider.
- To receive text messages you must be registered with your service provider.

Ask your service provider,

- what charges are billed for sending and receiving a text message,
- which mobile phone operators you can send text messages to and which mobile phone operators you can receive text messages from,
- which functions your SMS service offers,
- how you are registered with SMS centres which your phone may already be preconfigured for – automatically by sending a message or by a special registration procedure.

Sending and receiving text messages

To send and receive a text message, you must enter the call numbers of the SMS centre of your service provider. These numbers may be preconfigured at the factory.

Activating and deactivating the send message and receive message functions

The text message 'send' and 'receive' functions are already activated when you purchase your phone.

MENU	Press the display key to open the menu.
8 TUV 9 WXYZ 2 ABC 6 MNO	Initiate the setting.
either ...	**Deactivate 'send/receive SMS':**
0+ OK	Enter and confirm.
or ...	**Activate 'send/receive SMS':**
1 OK	Enter and confirm.

The settings which you have made for sending and receiving text messages (e.g. the call numbers of the SMS centres, personal mailboxes etc.) and the entries in the incoming and draft message lists are saved when you switch off your phone. They are reactivated automatically when you switch on your phone again.

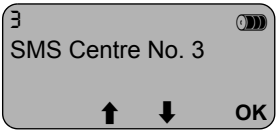
When you switch off you cannot send or receive any text messages with your phone. The first ring tone is signalled again (page 91).

Entering the numbers of an SMS centre, changing the send centre

You can enter and change the call numbers of an SMS centre. A previously stored SMS centre number is changed by being overwritten.

You should find out about the services and special functions offered by your service provider **before you make a new application** and/or before you delete pre-configured call numbers.

If your service provider supports the sending of text messages to email addresses you can also enter a number for the 'SMS to email' service. You will then be prompted to use this number when sending a text message to an email address.

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
Service Centres OK	Confirm.
⬇ SMS Centre No. 3 OK	Select and confirm, e.g. **SMS Centre No. 3**. 
	Activate SMS centre as the send centre:
Active Send Service Centre OK	If required, confirm to temporarily activate **SMS Centre No. 3** as the send centre for your registration with the service provider (✔ = On). The previously selected send service centre is automatically deactivated.
	Enter the number of the SMS centre:
⬇ SMS OK	Select the menu item and confirm.
OK	Enter the number and confirm.
	Enter the number of the email service:
⬇ E-mail OK	Select the menu item and confirm.
OK	Enter the number and confirm.
	Long press (back to idle status).

i	Ask your service provider for details of how you should enter service numbers if you wish to use personal mailboxes (assuming your service provider supports this function).

Text message sending and the draft message list

If a call arrives while you are writing a message, then the message is automatically saved to the **draft message list**. You can take the call and finish writing the message later (page 45).

Text messages that **cannot** be sent are assigned an error status (page 56) and are placed in the **incoming message list**.

Text messages are only stored automatically if sending is interrupted. If you wish to store a message then you must do so **before it is sent**.

Your phone line is busy while your text message is being transmitted to the SMS send centre. The message **Transferring SMS!** is displayed on all handsets.

i	Remember that some **service providers** will bill you for a cancelled call to the SMS centre.

Writing text messages

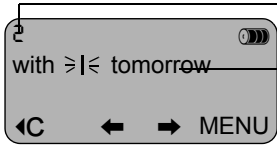
A **single** text message can be up to 160 characters long. If your text is longer, it will be sent **automatically** as a **linked** message. Up to four messages with 153 characters each can be linked. This means that you can enter up to 612 characters, but remember that linking is more expensive.

Remember that the service provider cannot deliver a text message that contains Greek or Cyrillic characters. If you have set Greek or Russian as your display language therefore, you will need to change the input language **before** you write a message.

When you have opened the input window for the text message, press the display key **MENU** first. From the menu, select **Predictive Text** Language and then press **OK** to confirm your choice. Now select an input language that uses the **Roman** character set (e.g. **Deutsch** or **English**). Press **OK** to confirm your selection and then briefly press the 'end call' key twice to return to the input window. The setting of the input language only applies to the current text message.

You write a text message like this:

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ SMS 1 OK	If more than one mailbox is activated (page 51), select a mailbox and confirm, e.g. **SMS 1**.
OK	If required, enter the mailbox PIN and confirm.
Write Message OK	Confirm. The input field opens.
	Input your text (for text input see page 107).



The number indicates the message you are in (with linked messages). Example: You are in the second message.

Text of the message

Predictive text

The **EATONI** predictive text feature helps you write your message (page 108, default is On). You can deactivate EATONI at any time by selecting **MENU**, ⬇ **Predictive Text OK**.

i	◆ Please refer to the **Character Set Chart** (page 107) to see how to enter text correctly. ◆ Use 1 to insert a space, and * to toggle between upper case, lower case and digits (page 107). ◆ You can find out how to correct text on page 13. ◆ If you receive a text message that is incomplete (e.g. because your phone's memory is full), you will see a message.

Saving text messages

Precondition: You have written a text message (page 42) and the input field is open.

MENU	Press the display key to open the menu.
⬇ Save Text OK	Confirm. You can send your text message later (see page 44).

The message is stored in the **draft message list**. It can be retrieved and sent at a later time (page 45).

Sending a text message without saving it

Precondition: You have written a text message (page 42) and the input field is open.

MENU	Press the display key to open the menu.
Send Text OK	Confirm.
SMS OK	Confirm.
either ...	
	Enter the recipient's number (with prefix).
or ...	**Select a number from the directory:**
	Open the directory.
⬇ OK	Select the entry and confirm. The number appears in the display.
... then	
OK	Confirm. The message is sent.

i	◆ The recipient's number must always include the **area code** (prefix), even if you are in that area. ◆ When you send a text message to a specific SMS mailbox, you must put the mailbox ID at the **end** of the phone number (page 51).

Sending a text message to an email address

If your service provider supports the 'SMS to email' service, then you can also send your text messages to email addresses. Ask your service provider what format you must enter the email address in so that he can deliver your message as an email.

To send a text message to an email address, proceed as follows (example).

Enter the recipient's email address **at the beginning** of your text message. Separate the email address from the text of the message by a space or a colon (this depends on the provider).

If the predictive text feature is **off**, enter the '@' character using the hash key (press x2), the colon using the 0+ key (press x8) and the space with 1 (press once).

If predictive text is **on**, enter '@' by giving the hash key 1 long and 1 short press.

You can temporarily save with **MENU**, ⬇ **Save Text OK** .

You must send the text message to the **number of the email service** (page 44).

	Enter the email address:
	Enter the full email address and end it with a space or a colon.
	Enter the text of the message:
	Enter the text. The text is always displayed **on one line**. p.mai@ort.de Hello C ← → MENU email address, space, SMS text (example).
	Send a text message to the email service:
MENU	Press the display key to open the menu.
Send Text OK	Confirm.
↓ E-mail OK	Select the menu item and confirm.
OK	Enter the number of the email service and confirm: If the number of the send centre's email service is entered (page 40), then this number is offered.

Opening the draft message list

The **draft message list** shows you:

- Text messages which you saved **before you sent them** (page 42),
- Text messages you could not send because, for example, you were interrupted by an incoming call while you were writing the message.

These messages are stored until you delete them.

MENU	Press the display key to open the menu.
SMS OK	Confirm.
↓ SMS 2 OK	If necessary, select and confirm, e.g. **SMS 2**.
OK	If required, enter the mailbox PIN and confirm (see page 51).
↓ Outgoing OK	Select the menu item and confirm.

i	When the memory is full, you are prompted to delete messages.

Reading and deleting text messages in the draft message list

Precondition: You have opened the draft message list (page 45). If more than one mailbox is activated, then you have opened the draft message list for a mailbox.

⬇ MENU	Select SMS and press the display key.
either ...	**Read SMS:**
Read SMS OK	Confirm. Use ⬇ to view the continuation of the text message in the display.
or ...	**Delete SMS:**
⬇ Delete Entry OK	Select the menu item and confirm. The text message is deleted.
☎	**Long** press (back to idle status).

Deleting the entire draft message list

This function deletes all the messages in the draft message list.

Precondition: You have opened the draft message list (page 45).

MENU	Press the display key to open the menu.
⬇ Delete List OK	Select the menu item and confirm. The text message is deleted.
OK	Press the display key to confirm the prompt.
☎	**Long** press (back to idle status).

Sending or editing text messages in the draft message list

Precondition: You have opened a text message in the draft message list to read (page 46).

MENU	Press the display key to open the menu.
either ...	**Write and send a new text message :**
Write Message OK	Confirm. A blank input field is opened (page 42).
or ...	**Edit and send a stored text message:**
⬇ Use text OK	Select the menu item and confirm. The input field is opened with the contents of the stored text message.

You can now send the message as described on page 44.

Receiving text messages, incoming message list

New text messages are indicated by the message **New messages**, by the ✉ key flashing on all handsets and by an advisory tone.

In the incoming message list the new (unread) messages are before the old messages. New and old messages are sorted according to their time of arrival: oldest new message, ... , newest message, oldest old message, ..., newest old message.

Linked messages are stored as **one** message (assuming your service provider supports text message linking). If an incoming linked message is too long or has not transferred completely, it will be split into individual messages and stored in the incoming message list.

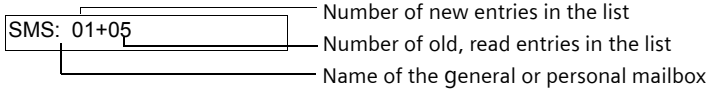
You can view the date and time (as transmitted by the message centre) of every message.

Opening the incoming message list

The **incoming message list** shows you:

- All received messages,
- Messages that could not be sent despite several attempts. These messages are all stored with an error status (page 56).

The message list is displayed for example as follows:



Opening with the message key

Precondition: There is at least one **new** message in the list.

✉	Press the message key.
⬇ SMS: 01+05 OK	If necessary, select a mailbox and confirm. The incoming message list is opened and the first **new** message is displayed.

The display tells you if the message memory is full. Press **OK** to confirm and delete messages you no longer require from the incoming and draft message list.

Opening with the menu

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ SMS 2 OK	If more than one mailbox is activated (page 51), select a mailbox and confirm, e.g. **SMS 2**.
OK	If required, enter the mailbox PIN and confirm.
⬇ Incoming 01+05 OK	Select the menu item and confirm.

Viewing the date and time of an incoming text message

You can view the date and time of an incoming text message.

Precondition: You have opened the incoming message list (page 47).

⬇ MENU	Select SMS and press the display key.
⬇ Date and Time OK	Select the menu item and confirm. The date and time of the incoming message are displayed.
☎	**Long** press (back to idle status).

Reading and deleting text messages in the incoming message list

Precondition: You have opened the incoming message list (page 47).

⬇ MENU	Select SMS and press the display key.
either ...	**Read SMS:**
Read SMS OK	Confirm. Use ⬇ to view the continuation of the text message in the display.
or ...	**Delete an individual SMS:**
⬇ Delete Entry OK	Select the menu item and confirm. The next SMS is now displayed.
☎	**Long** press (back to idle status).

A new message which you have read acquires the status **Old**.

Deleting the entire incoming message list

This function deletes all **new and old** text messages in the incoming message list.

Precondition: You have opened the incoming message list (page 47).

MENU	Press the display key to open the menu.
⬇ Delete List OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.
☎	**Long** press (back to idle status).

Replying to or forwarding text messages

While you read a text message you can use the following functions:

MENU	Press the display key to open the menu.
either ...	**Reply to an incoming message:**
Reply OK	Confirm. You can reply to the message immediately in the input field.
or ...	**Answer 'Yes':**
⬇ Answer: Yes OK	Select the menu item and confirm.
or ...	**Answer 'No':**
⬇ Answer: No OK	Select the menu item and confirm.
or ...	**Edit the incoming message and return it:**
⬇ Use text OK	Select the menu item and confirm.
	Edit text as required.
... then	
MENU	Press the display key to open the menu.
Send OK	Confirm and then send the message as described on page 44.
or ...	
⬇ Save Text OK	Select the menu item and confirm.

To forward a text message, open the menu with **MENU** and select **Send**. Now send the message as described on page 44.

Adding the telephone number of a text message to the directory

You can add the telephone number to your directory.

Precondition: You have opened the incoming message list and selected a message.

MENU	Press the display key to open the menu.
⬇ Copy to Directory OK	Select the menu item and confirm.
OK	Confirm the telephone number.
	Enter a name (up to 16 characters) (for inputting text see page 107).
MENU	Press the display key to open the menu.
Save Entry OK	Confirm.
	Long press (back to idle status).

i	The number of the text message recipient must be stored in the directory together with its area code (prefix) so that it can also be used for sending text messages.

Marking text messages as 'new'

If you wish to put an 'old' text message (one which you have already read) back to the top of the incoming message list, you must first mark it as 'new'. The key on the handset will now flash. This will let others, e.g. members of your family, know that they have received a message.

Precondition: You have opened the incoming message list and selected an old message.

MENU	Press the display key to open the menu.
⬇ Mark as New OK	Select the menu item and confirm.
	Long press (back to idle status).

Using several text message mailboxes

You can add three user-based 'personal' mailboxes to your phone, allowing up to three persons to have their own SMS mailbox. The options are:

- 1 SMS,
- 3 personal mailboxes.

i	You can only use the personal mailboxes if your service provider supports the delivery of text messages to personal mailboxes. If necessary you should ask your service provider what you must do when entering the SMS centre's numbers to use personal mailboxes (e.g. append an '*' to the centre's number).

Open the SMS list with the message key. You will see:

- All the mailboxes that have been activated,
- All the mailboxes which contain at least one **new** message.

Access to personal mailboxes can be protected with a **PIN** (4 digits). With the **general mailbox** this is **not possible**.

Setting up a personal mailbox

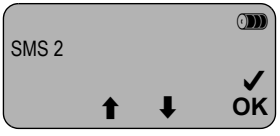
To be able to use several mailboxes, you must activate each mailbox and assign it an 'ID', which is a kind of extension number.

An SMS centre receiving a text message for your number with no mailbox ID will put it in your general mailbox.

If only the general mailbox is activated, all incoming text messages will be put in it even though they are sent with a mailbox ID.

If you wish to protect your mailbox you can assign it a PIN which you must then enter before you can open it.

The general mailbox cannot be assigned a PIN. Only the general mailbox is activated when you purchase the phone. Its mailbox ID is '0'. The general mailbox cannot be deactivated.

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
⬇ SMS Mailboxes OK	Select the menu item and confirm. Activated mailboxes are checked ✔.
⬇ SMS 2 OK	Select and confirm, e.g. **SMS 2**.
	Activate/deactivate the mailbox:
Activate SMS Mailbox OK	Confirm to activate or deactivate the mailbox (✔ = On). 
OK	Confirm.
	Assign an ID to a mailbox:
⬇ Box-ID: OK	Select the menu item and confirm.
⬇ OK	Select a number from the available ID's and confirm.
	Press the 'end call' key **briefly** to return to the previous menu level.
	Activate/deactivate PIN protection for a mailbox:
⬇ SMS PIN Protection OK	Select the menu item and confirm (✔ = On).
OK	Enter PIN and confirm.
OK	Re-enter PIN and confirm.
	Long press (back to idle status).

i	If you operate a number of devices (bases) with SMS functionality on a single phone line, then each SMS mailbox ID may only occur once. In this case you must also change the preset ID of the general mailbox.

To find out how to change the PIN, turn to page 53. If you have forgotten your PIN, you can reset it by restoring the factory settings of the base. This will **delete all messages from all mailboxes**.

When you deactivate a mailbox, messages sent to that box will be lost. The messages stored for that box are deleted.

If you deactivate the PIN protection, the PIN is reset to 0000.

Sending a text message to a personal mailbox

To send a text message to your personal mailbox, the sender must know your ID and enter it after your number. Send your SMS contact a text message. He or she will automatically receive your SMS number with your current ID and can then store it in their directory.

i	◆ The message will **not be delivered** if the sender has used an invalid ID or the mailbox has been deactivated. ◆ The message will go to your **general mailbox** if the sender has not entered the **ID**.

Changing the ID, name and PIN of a mailbox

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
⬇ SMS Mailboxes OK	Select the menu item and confirm. All activated mailboxes are checked ✔.
⬇ SMS 2 OK	Select and confirm, e.g. **SMS 2**.
OK	If required, enter the mailbox PIN and confirm.
	Change mailbox ID:
Box-ID: OK	Select the menu item and confirm.
⬇ OK	Select a number from the available ID's and confirm.
	Press the 'end call' key **briefly** to return to the previous menu level.
	Change the name of the mailbox:
⬇ Change Name OK	Select the menu item and confirm.
OK	Enter the new name and confirm.
	Change mailbox PIN:
⬇ Change SMS PIN OK	Select the menu item and confirm.
OK	Enter new PIN and confirm.
OK	Re-enter new PIN and confirm.
	Long press (back to idle status).

i	The **general mailbox** cannot be PIN protected.

Deactivating PIN protection

Precondition: PIN protection is activated.

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
⬇ SMS Mailboxes OK	Select the menu item and confirm. All activated mailboxes are checked ✓.
⬇ SMS 2 OK	Select and confirm, e.g. **SMS 2**.
OK	Enter the mailbox PIN and confirm.
⬇ SMS PIN Protection OK	Select the menu item and confirm (✓ disappears).
	Long press (back to idle status).

SMS notification

You are expecting an important call but you have to go out. You can have a notification sent to any device with SMS functionality, e.g. your mobile phone, by SMS. You must first store the destination number in your phone which is at home (the default is Off).

Precondition: The caller's number was identified when a call was missed (CLI).

Storing the notify number

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
⬇ Notify Number OK	Select the menu item and confirm.
OK	Enter the number (e.g. of your mobile phone) and confirm. The entry is stored.
	Long press (back to idle status).

Setting the notify type

You can select which calls will be notified:

- Missed calls from the calls list and/or
- Messages from the answering machine (C 250 only)

MENU	Press the display key to open the menu.
SMS OK	Confirm.
⬇ Settings OK	Select the menu item and confirm.
⬇ Notify Type OK	Select the menu item and confirm.
either ...	**Messages from the answering machine:**
Ans.M Message OK	Confirm.
or ...	**Missed calls only:**
⬇ Missed Calls OK	Select the menu item and confirm.
	Long press (back to idle status).

i	If Greek or Russian is set as the display language on your handset, you will be notified in English.

Text messages to a PABX

You can only receive a text message when the Calling Line Identification is forwarded to the extension of the PABX (CLIP).

The CLIP of the number of the SMS centre is evaluated in the **Gigaset** (telephone).

If your phone is connected to a PABX, you may have to prefix the number of the SMS centre with an access code (this depends on your PABX). If in doubt, you can test your PABX by sending a text message to your own number and putting the access code before the number of the SMS centre. If you do not receive the message, send another one, this time without the access code.

When you send messages, your sender number may be sent without your extension number. The recipient cannot reply to you directly in this case.

Text messages can only be sent and received **through ISDN exchanges** with the MSN number assigned to your base.

Errors when sending and receiving a text message

Errors when sending a text message

The following error codes are displayed:

Error Code	Description
E0	Calling Line Identification permanently withheld (CLIR). Calling Line Identification is not enabled.
FE	Error occurred during message transfer.
FD	Connection to SMS centre failed. Text messages cannot be sent or received if the number of an SMS centre is missing or incorrectly stored. Check that the number of the SMS centre has been correctly stored.

Errors when receiving a text message

You **cannot** receive text messages under the following conditions:

- The CLIP service (Calling Line Identification Presentation) is not activated for your phone line,
- Call diversion is activated with **All Calls** (page 25),
- Call diversion **All Calls** is activated for the network mailbox,
- The memory (incoming and draft message lists) is full. A message appears on the screen if your phone cannot receive any more text messages for this reason.

i	Messages with special contents (images, sounds) are not supported.

Self-help with error messages

Error Message	Possible Cause	Remedy
You cannot send messages.	You have not requested the CLIP service (Calling Line Identification Presentation).	Ask for this service to be enabled.
	Message transfer was interrupted (e.g. by a call).	Re-send the message.
	No number or an invalid number is entered for the SMS centre activated as the send centre.	Enter the number.
You receive a message whose text is incomplete.	Your phone's memory is full. The provider has not yet sent the rest of the message.	Delete some old messages (page 46).
You have stopped receiving messages.	You have changed the ID of your mailbox (page 51).	Tell your SMS contacts your new ID or undo the change (page 51).
You receive no messages.	You have not activated your mailbox.	Activate your mailbox (page 51).
The message is played back.	The "display call number" service is not activated.	Ask your network provider to activate this service (there is a charge for this).
	Your terminal is stored in the database of your SMS provider as having no fixed network SMS functionality, i.e. you are no longer registered in it.	Register the terminal (again) for SMS reception.
Messages are only received during the day.	If your SMS network provider's database does not yet know that your terminal supports fixed network SMS functionality, then it will only attempt to deliver messages during the day.	Register the terminal (again) for SMS reception to get it reassigned in the database.

Using the answering machine in the C 250 Base

The Gigaset C 250 has a built-in answering machine that records calls provided it is activated (default setting). It can be operated:

- from the base,
- from the handset (with voice prompts if available),
- from the remote control (with voice prompts if available).

The date and time of arrival of each message is logged if you have previously set this function (page 15).

As well as the built-in answering machine, you can also select an answering machine of your network provider (e.g. Deutsche Telekom's network mailbox).

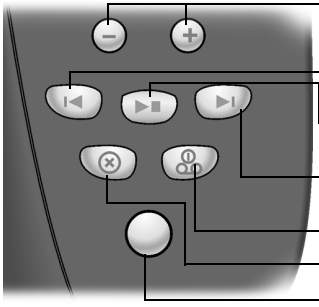
Definitions

Message	Message that a caller leaves on the answering machine.
Memos	"Spoken notes" that you can record on the answering machine for members of your family or office colleagues, for example.
Announcement mode	Answer and record or announce only.
Answer and record mode	The caller hears a pre-recorded or personal announcement and may then leave a message.
Announce only mode	The caller hears your announcement but cannot leave a message.
Pre-recorded announcement	A preset announcement (standard text).
Personal announcement	An announcement you record in your own words.

Operating the answering machine from the base

You can operate the answering machine using the keys on the base in the idle status.

Explanation of keys



Adjust volume during message playback:
⊖ = softer; ⊕ = louder.

Skips back to the beginning of the message (press once) or to the previous message (press twice).

Playback/Stop Key: Plays back messages from the answering machine or cancels the playback.

Skips to the next message (press once) or the next message but one (press twice).

On/Off Key: Activates/deactivates the answering machine. Flashes as long as there is at least one new message.

Deletes the current message.

Registration/Paging Key: This key is used to register handsets and for the "Paging" function (page 75).

If the answering machine is being operated from a handset or if it is recording a message, it cannot be operated from the base at the same time.

i	If you deactivate the answering machine but the On/Off key continues to flash, this means that there is at least one **new** message on the answering machine that you have not yet played back.

Operating the answering machine from the handset

The handset's loudspeaker activates **automatically** if you receive an acoustic prompt or message while operating the answering machine from the handset. Press the top half of the key to deactivate handsfree mode.

Activating/deactivating the answering machine

MENU	Press the display key to open the menu.
↓ Voice Mail OK	Select the menu item and confirm.
↓ Answer Machine OK	Select the menu item and confirm (✓ = On).

When you have activated the answering machine, the remaining memory time is announced and appears in the display. The key on the base lights up. If the memory is full and one announcement is present (page 59), then the answering machine switches automatically to that announcement. If there is no announcement, it switches itself off. Delete old messages in this case. The answering machine **automatically** returns to the original announce mode when the old messages have been deleted.

Recording a personal announcement/announce only

MENU	Press the display key to open the menu.
↓ Voice Mail OK	Select the menu item and confirm.
↓ Announcements OK	Select the menu item and confirm.
either ...	**Record personal announcement:**
Record Announcement OK	Confirm.
or ...	**Record announce only:**
↓ Record Announce Only OK	Select the menu item and confirm.
... then	**The display prompts you to start recording:**
OK	Confirm. You hear the ready tone (a short tone). Now record your announcement.
OK	Confirm. The recorded announcement is repeated for you to check.

i	◆ Recording ends automatically when the max. recording time of 170 seconds is exceeded or there was a break in speaking or more than 2 seconds. ◆ While recording, you may cancel the announcement by pressing ⊘ and then record again using the display key **OK**. ◆ If you cancel while recording: – in the **Answer and Record** mode, the pre-recorded announcement will be used again, – in the **Announce Only** mode the answering machine is deactivated.

Listening to announcements

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Announcements OK	Select the menu item and confirm.
either ...	**Play personal announcement:**
⬇ Play Announcement OK	Select the menu item and confirm.
or ...	**Play announce only:**
⬇ Play Announce Only OK	Select the menu item and confirm.

Deleting announcements

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Announcements OK	Select the menu item and confirm.
⬇ Delete Announcement OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.
or ...	
⬇ Delete Announce Only OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.

Select announcement mode

You can choose between the **Answer and Record** mode and the **Announce Only** mode (if you have recorded the announce only, page 59). For definitions of the terms see page 58.

There is **one** pre-recorded announcement stored in your phone for the Answer and Record mode. This announcement is used if you have not yet recorded a personal announcement or if a personal announcement has been deleted.

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Announcements OK	Select the menu item and confirm.
⬇ Set Answer Mode OK	Select the menu item and confirm.
either ...	**With record message:**
Answer and Record OK	Confirm (✔ = On).
or ...	**No record message:**
⬇ Announce Only OK	Select the menu item and confirm (✔ = On). Your selected announcement is saved even after the answering machine is deactivated.

How the answering machine responds to the deletion of announcements

- **Answer and Record** mode The answering machine remains activated after the personal announcement is deleted. The pre-recorded announcement is used.
- **Announce Only** mode The answering machine deactivates after the Announce Only is deleted.

Playing messages

The date and time of arrival of each message is logged (provided this function is set, page 15). If Calling Line Identification is activated, then the caller's number or name is displayed.

New messages that have not yet been played are indicated by a message in the display, by the key flashing on the base and the key flashing on the handset.

Pressing starts the playback with the first new message. If there are no new messages, the old messages are played back. After the last new message, the old ones are played back. You now hear the end tone.

Once they have been played, new messages are added to the list after the old ones.

If you want to listen again to messages you have already played, you must select the answering machine list.

	Open calls list/answering machine list.
Answering Mach.: 01+02 OK	Select the menu item and confirm. The playback starts. The loudspeaker activates.

Stop and skip forward/back during playback

either ...	1. Using the keypad:
	Stop playback:
MENU	Stop playback:
Continue OK	Confirm to continue.
	Skip forward and back:
	To the start of the current message.
2 x	To the previous message.
	To the next message.
2 x	To the next message but one.
or ...	**2. Using voice prompts (page 66):**
	Press the top half of the key **and hold**.

The loudspeaker activates. You hear the ready tone (a short tone). Now speak the command **Back** or **Forward (page 66)**.

i	The answering machine reverts to idle status if playback is interrupted for more than a minute.

Marking a message as "new" during playback

If you wish to put an "old" message which you have already listened to back to the beginning of the list, you must mark it as "new"; the key on the base and the key on the handset will now flash. **During playback:**

MENU	Press the display key to open the menu.
↓ Mark as New OK	Select the menu item and confirm.

Adding the telephone number of a message to the directory

You can add a telephone number to the directory. **During playback**:

MENU	Press the display key to open the menu.
↓ Copy to Directory OK	Select the menu item and confirm.
	Enter name (for text input see page 107).
MENU	Press the display key to open the menu.
Save Text OK	Confirm. The entry is stored.

Deleting messages

You can delete old messages either all together or individually.

Deleting all old messages

During playback or pause:

MENU	Press the display key to open the menu.
↓ Delete all OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.

i	A new message must be played for 3 seconds before it acquires 'old' status and can be deleted.

Deleting individual old messages

While playing back the message to be deleted:

either ...	**1. Using the keypad:**
◄C	Press the display key.
or ...	**2. Using voice prompts (page 66):**
	Press the top half of the key **and hold**.

The loudspeaker activates. You hear the ready tone (a short tone). Now speak the command **Delete**. You will hear the ready tone again when prompted to repeat the command. Repeat **Delete**.

Recording memos

Memos are played back and deleted in the same way as messages. New memos are indicated by the key (on the base) and the key (on the handset) flashing. You can record a number of memos.

MENU	Press the display key to open the menu.
Voice Mail OK	Select the menu item and confirm.
Record Memo OK	Select the menu item and confirm.
OK	Confirm the display prompt. The loudspeaker activates. You hear the ready tone (a short tone). Now record your memo.
OK	Confirm. The recording is stored.

If you press the key while recording the memo, recording is cancelled and the memo will not be stored.

Adding a telephone number from the answering machine list to the directory

	Open calls list/answering machine list.
Answering Mach.: 01+02 OK	Select the menu item and confirm.
	Select entry.
MENU	Press the display key to open the menu.
Copy to Directory OK	Select the menu item and confirm.
	Enter name (for text input see page 107).
MENU	Press the display key to open the menu.
Save Text OK	Confirm. The entry is stored.
	Long press (back to idle status).

Picking up a call from the answering machine

You can take a call while the answering machine is recording it.

	Press the Talk/Handsfree key.

Recording stops and you can speak to the caller. If 2 seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message. The and keys flash when the call is finished.

Activating/deactivating Two-Way Recording

You can record an **external** call with the answering machine. The recording time depends on the selected recording quality (page 70) and the amount of available memory.

Precondition: You are conducting an external call.

MENU	Press the display key to open the menu.
either ...	**Activate two way record:**
⬇ Two Way Record OK	Select the menu item and confirm (✔ = On).
or ...	**Deactivate two way record:**
Stop Recording OK	Confirm.

Two way recording is indicated by an advisory text and is added to the message list as a new message.

i	Tell the other party that the call is being recorded.

Operating the answering machine with voice prompts

You can use voice commands to control message playback. Four users (user 1 to 4) can store their pronunciation of the commands **Delete**, **Forward** and **Back** for voice recognition. For the recording, the user must speak **all three voice patterns** in the above order.

Recording voice commands

Record your voice pattern in quiet surroundings.

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Voice Prompts OK	Select the menu item and confirm.
Record Word OK	Confirm.
OK	Confirm the message in the display.
⬇ User 2 OK	Select and confirm, e.g. User 2.
OK	Confirm the message in the display.

The loudspeaker activates. You will hear the ready tone (a short tone) when prompted to speak the first command. Now speak the command **Delete**. You will hear the ready tone again when prompted to repeat the command. Repeat **Delete**.

The loudspeaker activates. You hear the ready tone (a short tone): Speak now. You will hear the ready tone again when prompted to repeat the command. Repeat **Delete**.

You are now prompted to speak the second command **Forward** . Proceed exactly as you did for the **Delete** command. Finally, speak the third command **Back**.

OK	Confirm. The recording is stored.

i	No further voice patterns can be recorded when the memory is full.

Changing the user name

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Voice Prompts OK	Select the menu item and confirm.
⬇ User List Complete OK	Select the menu item and confirm.
⬇ User 2 OK	Select and confirm, e.g. **User 2**.
Change User Name OK	Confirm.
OK	Enter the user name and confirm.
	Long press (back to idle status).

Activating/deactivating voice prompts

Precondition: You have recorded voice commands.

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Voice Prompts OK	Select the menu item and confirm.
⬇ Voice Control OK	Select the menu item and confirm (✔ = On).

Operating the answering machine while you are away from home (remote operation)

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

Precondition:

1. You have previously changed the preset system PIN (0000) **at home** (page 94).
2. The phone from which you are calling has tone dialling (DTMF), i.e. you hear different tones when you press the keys. Alternatively you can use a code transmitter (available from your mobile phone retailer).

i	You will find a quick guide to the remote operation of your answering machine on page 107.

Calling your answering machine and playing messages

	Dial your own telephone number.
	While you listen to your announcement:
9	Press the 9 key and enter your system PIN.

The answering machine tells you whether any new messages have been recorded. The messages are now played back. You can remote operate your answering machine in one of two ways:

- with the keypad,
- with voice prompts.

Operating the answering machine with the keypad
Key the appropriate digit for the required action.

Digit	Meaning
1	Go to the start of the current message. Go to previous messages (press repeatedly).
2	Stop. Press again to resume.
3	Go to the next message. Go to the next messages (press repeatedly).
*	Mark a message as "new".
0	Delete the current message.

Operating the answering machine with voice prompts
Before each voice command, press 9 and then speak the command when you hear the ready tone. When you delete a message you are prompted to repeat the command. Repeat "DELETE" (without pressing 9 first).

Precondition: You have first activated the voice prompts (page 67).

Activating the answering machine remotely

If you have forgotten to activate your answering machine you can activate it remotely. Call your own number with a mobile phone or tone dialling phone and let the number ring for around one minute. You will hear: “Please enter PIN”.

Precondition: The system PIN must not be 0000 (page 94).

	Enter system PIN.

Your answering machine is activated. It tells you how much memory time is left. The messages are now played back.

i	The answering machine **cannot** be deactivated remotely.

Setting the Answering Machine of the C 250 Base

The answering machine has already been preset at the factory. However you can make individual settings using the handset.

Ring delay and charge saving function for remote operation

You can set when you want the answering machine to activate. The options are: immediately, after 10 sec., after 20 sec. (the default setting) or after 30 sec. Instead of a fixed ring delay you can also select the **charge saving** setting **Auto**.

In this setting the answering machine activates automatically:

- after 10 seconds if there are new messages;
- after 20 seconds if there are no new messages.

After around 15 seconds in remote operation you will know that there are no new messages (otherwise the answering machine would have already activated). There will be no call charges if you hang up now.

i	**Please remember:** ◆ Only ringer melodies 1-3 are the same as the call tones during a call. ◆ With all ringer tones **the first** ringer tone **is suppressed**. You can cancel the suppression of the first ringer tone (page 91).

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Ring Delay OK	Select the menu item and confirm.
⬇ OK	Select **Auto**, **10 sec**, **20 sec, 30 sec** or **Immediately** and confirm.

Setting the recording time and recording quality

You can set the maximum length of a message and its recording quality. The recording quality determines the total recording time of your answering machine.

The total recording time is up to 9 minutes in the **High Quality** setting and up to 15 minutes in the **Long Play** setting.

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Records OK	Select the menu item and confirm.
⬇ Message Length OK	Confirm.
either ...	
⬇ OK	Select recording time (**30 sec**, **60 sec**, **120 sec** or **Maximum**) and confirm.
or ...	
⬇ Record Quality OK	Select the menu item and confirm.
⬇ OK	Select **Long Play** or **High Quality** and confirm.

Activating/deactivating call screening

While a message is recording, you can monitor the call on the loudspeaker of any handset or on the loudspeaker in the base (default).

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
⬇ Call Screening OK	Select the menu item and confirm.
either ...	**Activate the loudspeaker in the handset:**
Handset OK	Confirm (✓ = On).
or ...	**Activate the loudspeaker in the base:**
⬇ Base OK	Select the menu item and confirm (✓ = On).

i	◆ You can switch off the Call Screening function on the handset during the call using the 'end call' key ☎.

Resetting fast access on the answering machine

The (built-in) answering machine is preconfigured for fast access at the factory. However if you have set the network mailbox for fast access (see page 72) you can reset this setting.

MENU	Press the display key to open the menu.
⬇ Voice Mail OK	Select the menu item and confirm.
Set Key 1 OK	Confirm.
⬇ Answer Machine OK	Select the menu item and confirm.
☎	**Long** press (back to idle status).

If you now long press the 1 key you will be connected directly to the answering machine.

i	The setting for fast access applies to all registered handsets.

Using the network mailbox

The 'T-NetBox' network mailbox is the answering machine in your network provider's network ('T-Net'). You cannot use the network mailbox unless you have **applied** to your network provider.

Configuring the network mailbox for fast access

When fast access is configured, by pressing and holding the 1 key you can either select the network mailbox or the built-in answering machine (Gigaset C 250) directly.

With the **Gigaset C 200** the network mailbox is preconfigured for fast access. You just need to enter the number of the network mailbox.

With the **Gigaset C 250** the (built-in) answering machine is preconfigured for fast access. You can configure the network mailbox instead. Ask your network provider about this.

Entering the network mailbox number and configuring the network mailbox for fast access

MENU	Press the display key to open the menu.
↓ Voice Mail OK	Select the menu item and confirm.
Set Key 1 OK	Confirm.
Network Mailbox OK	Confirm.
MENU	Enter the telephone number of the mailbox and press the display key.
Save Text OK	Confirm. The entry is stored.
	Long press (back to idle status).

This setting is now valid for all registered handsets. To find out how to reset fast access on the Gigaset C 250 to the answering machine, refer to page 71.

Calling the network mailbox

Press 1 **and hold**. This connects you directly to the network mailbox.

If you now press the key, you can 'open listen' to the announcements of the network mailbox and operate the network mailbox easily and conveniently.

Viewing a message from the network mailbox

When a message arrives for you, you get a call from the network mailbox. If you have requested Calling Line Identification, the display shows the number. If you accept the call, the new messages are played back. If you do not accept the call, the number of the network mailbox will be stored in the list of missed calls and the message key flashes (page 34).

Registering and de-registering handsets

You can register up to six handsets on your base.

A C 2 handset that is not yet registered on a base is registered automatically. Handsets that belong to the Gigaset 1000, 2000, 3000, 4000 families and handsets made by other manufacturers must be registered **manually**.

A C 2 handset can be registered on up to four bases.

Automatic registration: Gigaset C 2 on Gigaset C 200 or C 250

Any handset that is not registered on a base can be registered automatically.

To register your handset for the first time, place it in the base with the **display up**. Registration takes around one minute. While registration is in progress the screen displays **Registering** and **Base 1** flashes. The handset will be **automatically** assigned the lowest unassigned internal number (1–6). You will see this number in the top left of the display after registration, e.g. '1'. This means that the handset has been assigned the first internal number. If all internal numbers 1–6 have been assigned (six handsets are registered on a base), the number 6 is overwritten if that handset is in idle status.

You can change the handset name (page 77).

i	◆ Automatic registration is not possible when the base on which you wish to register the handset is being used to make a call. ◆ You can give a registered handset a different internal number (page 78) or a different name (page 77).

Manual registration: Gigaset C 2 on Gigaset C 200 or C 250

You must initiate handset registration on the handset and on the base.

1. On the handset

MENU	Press the display key to open the menu.
⬇ Handset Settings OK	Select the menu item and confirm.
⬇ Register Handset OK	Select the menu item and confirm.
⬇ Base 2 OK	Select base (1–4) and confirm, e.g. **Base 2**.
OK	Enter the system PIN of the base (the default is 0000) and confirm.

Base 2 flashes in the display when the system PIN has been entered.

2. On the base

	Press the Registration/Paging key on the base (page 58) until you hear a signal tone (C 250 only) (approx. 3 seconds). Registration is initiated.

The base search is cancelled after 60 seconds. If registration has not completed inside this time, repeat the process.

When registration is successful, the handset is automatically assigned the lowest unassigned number, as described in the chapter 'Automatic Registration' (page 73).

Manual registration: Gigaset 1000 to 4000 and other handsets with GAP functionality

This section describes how to connect handsets belonging to the Gigaset families, handsets A 2, C 1, S 1 or handsets of other devices with GAP functionality to your C 200/C 250 .

1. On the handset

Start to register the handset as described in its operating instructions.

2. On the base

●	Press the Registration/Paging key on the base (page 58) until you hear a signal tone (C 250 only) (approx. 3 seconds). Registration is initiated.

The next unassigned internal number (1-6) is automatically assigned to the handset as it is registered. If all the numbers have been assigned, number 6 is overwritten provided the handset is in idle status.

De-registering handsets

You can de-register any registered handset from any registered C 2 handset.

INT	Open list of handsets.
⬇ MENU	Select the handset you wish to de-register (your own handset is checked ✔) and press the display key.
⬇ De-register Handset OK	Select the menu item and confirm.
OK	Enter the current system PIN (the default setting is 0000) and confirm.
OK	Press the display key to confirm the prompt.

Paging a handset

If you have mislaid your handset you can 'page' it with the help of the base. The Registration/Paging key is **on the base** to the right of the handset shell (page 58).

●	Press the Registration/Paging key on the base for 1 second. All handsets will ring together ('Paging').
	End paging:
●	Press the Registration/Paging key on the base again for 1 second or press the top half of the key.

i	◆ Paging ends automatically after 30 seconds. ◆ The paging call can be heard even when the ringer is switched off.

Changing the base

The following settings may be made if your handset is registered with more than one base:

- Set to one specific base, e.g. the base at home or the base at the office.
- Set to the base with the best reception (**Best Base**). This setting will automatically select whichever base has the best reception.

MENU	Press the display key to open the menu.
⬇ Handset Settings OK	Select the menu item and confirm.
⬇ Select Base OK	Select the menu item and confirm.
⬇ OK	Select one of the registered bases or **Best Base** and confirm.

Using several handsets

Internal calls, ending a call

Internal calls are calls with other handsets that are registered with the same base. These calls are free.

Calling a specific handset or all handsets simultaneously.

INT	Select handset (your own is checked ✓).
either ...	**Call a specific handset:**
⬇	Select the handset and press the Talk/Handsfree key.
or ...	**Call all handsets (group call'):**
*	Press the star key. All handsets are called.
... then	**End the call:**
	Press the end call key.

i	◆ To call a specific handset, you can also enter the handset number after you open the list, e.g. **INT** 2ABC. ◆ If you receive a call during an internal call or group call, the group call is not interrupted.

Changing the name of a handset

The names 'INT 1', 'INT 2' etc. are assigned automatically. However you can change these names, e.g. to 'Anna' etc. (10 characters maximum). The changed name is displayed in the list of every handset.

INT	Open list of handsets.
⬇ MENU	Select the handset and press the display key.
⬇ Change Handset Name OK	Select the menu item and confirm. Delete the old name using ◀C.
OK	Enter the name and confirm.
	Press the end call key.

Changing a handset's internal number

A handset is **automatically** assigned the lowest unassigned number when it is registered (page 73). You can change the internal number of all registered handsets (1–6).

INT	Open list of handsets.
MENU	Press the display key to open the menu.
Edit Handset Number OK	Confirm.
⬇	Select a handset.
OK	The current number flashes. Enter the new internal number (1–6) and confirm. The handset's old number is overwritten.
	Press the 'end call' key.

i	You will hear the error tone if you assign an internal number twice (a falling tone sequence). Repeat the process with an unused number.

Transferring a call to another handset

You can transfer (connect) an external call to another handset..

INT	Open list of handsets. The external caller hears the wait melody.
⬇	Select one specific handset or **Calling all** handsets and press the top half of the key. When the internal user answers, announce the external call.
	Press the 'end call' key. The external call is transferred to the other handset.

i	Instead of announcing the call you can also press the 'end call' key immediately. If the internal user does not answer or is busy, the call will come back to you automatically (**Recall** appears in the display).

Internal consultation calls

You can call an **internal** user (e.g. to consult with him) while speaking with an **external** caller. You are automatically reconnected to the external user when you end this internal call.

INT	Open list of handsets. The external caller hears the wait melody.
⬇	Select handset and press the top half of the key.
	End consultation call:
MENU	Press the display key to open the menu.
Back OK	Confirm. You are reconnected to the external caller.

Accepting/rejecting call waiting during an internal call

If you get an external call while conducting an **internal** call, you will hear the call waiting tone (short tone). The caller's number or name will appear in the display if Calling Line Identification is enabled.

either ...	**Cancel internal call, accept external call:**
MENU	Press the display key to open the menu.
Accept Call Waiting OK	Select the menu item and confirm. The internal call is **ended**. You are connected to the external caller.
or ...	**Reject external call:**
⬇ Reject Call Waiting OK	Select the menu item and confirm. The call waiting tone is deactivated. You are still connected to the internal caller.

i	If you reject the call waiting tone on your handset, it can still be heard on other registered handsets.

Listening in to an external call

You are conducting an external call. An internal party can listen in to this call and can speak as well. A signal tone indicates 'listening in' to all call parties.

Precondition: The **Listening in** function is activated (default is Off).

Activating/deactivating 'internal listening in'

MENU	Press the display key to open the menu.
↓ Base Settings OK	Select the menu item and confirm.
↓ Additional Features OK	Select the menu item and confirm.
↓ Listening in OK	Select and confirm to activate or deactivate listening in (✔ = On).
OK	Enter the system PIN (page 94) and confirm.
	Long press (back to idle status).

Internal listening in

On your handset you see **Line in use**. You wish to listen in to this external call.

	Press the Talk/Handsfree key. You can now listen in to the call. All parties hear a signal tone.
	End listening in:
	Press the end call key (signal tone).

i	If the first internal party presses the 'end call' key , a signal tone sounds. The handset that is 'listening in' is still connected to the external party however.

Call Director (calling a specific handset) (C 250 only)

You can set your phone so that an external caller is put through direct to a specific handset. You must activate the Call Director for this. When he has dialled your number, the caller is asked to select the number of the person he wishes to speak to, or he hears your personal Call Director announcement. He now has 5 seconds to dial the internal number of the required handset.

Precondition: The Call Director has been activated.

i	If the dialled party does not take the call, the answering machine will accept it provided it is switched on. If the ring delay of the answering machine is set to **Immediately** (page 69), then the call director announcement will not be played.

Activating/deactivating the Call Director (C 250 only)

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Call Director OK	Select the menu item and confirm.
Call Director Activation OK	Confirm to activate or deactivate the Call Director (✓ = On).
☎	**Long** press (back to idle status).

Recording a Call Director announcement (C 250 only)

Here is a typical Call Director announcement: *'To speak to Mr. Jones press 1, to speak to the secretary press 2. If you do not want to speak to anyone in particular, press the >star< key'.*

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Call Director OK	Select the menu item and confirm.
⬇ Record Announcement OK	Select the menu item and confirm. The display prompts you to start recording.
OK	Confirm. You hear the ready tone (a short tone). Now record your announcement.
OK	Confirm. The recorded announcement is repeated for you to check.

i	◆ If you press the 'end call' key ⓪ while recording your announcement, the recording will not be saved. ◆ Recording ends when the max. recording time of 170 seconds is exceeded or there was a break in speech of more than 2 seconds.

Playing/deleting a Call Director announcement (C 250 only)

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Call Director OK	Select the menu item and confirm.
	Activate the loudspeaker if necessary.
either ...	**Play the announcement:**
⬇ Play Announcement OK	Select the menu item and confirm.
or ...	**Delete the announcement:**
⬇ Delete Announcement OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.
⓪	**Long** press (back to idle status).

Picking up a call (C 250 only)

If the call is not taken at the called handset when Call Director is activated, you can pick it up at another handset by pressing the Talk/Handsfree key . The call is only visually indicated at that handset.

Using a handset as a room monitor

With this function, a previously stored internal or external number is called when a set noise level in the room is reached (the baby cries). When you answer the call you hear the noise in the baby's room. The room monitor **remains activated** on the handset even after you hang up.

The handset should be between 1 and 2 metres away from the baby. The microphone must be directed towards the baby.

When the room monitor is activated, incoming calls to the handset which is near the baby are indicated **without a ring tone**, they are just shown on the display. When entering an external phone number, make sure that the line to which you want the room monitor to be transferred is not blocked by an activated answering machine.

⚡	**Always check the settings of the room monitor before you leave home, e.g. sensitivity and phone line.**

i	◆ If you redirect your room monitor to an external number, then you should tell that number's owner. ◆ A room monitor stops calling an **external** number after around 90 seconds. Room monitor call times to an **internal** number (handset) are **unlimited**. ◆ The room monitor function severely curtails the handset's operating time. If necessary you should place the 'room monitor handset' in the charger to ensure that the battery does not run down.

Activating the room monitor function and entering the 'call to' number for the first time

MENU	Press the display key to open the menu.
⬇ Additional Features OK	Select the menu item and confirm.
Room Monitor OK	Confirm.
either ...	**Enter an internal number as the 'call to' number:**
⬇ Call Internal OK	Select the menu item and confirm.
⬇ OK	Select the handset and confirm.
or ...	**Enter an external number as the 'call to' number:**
⬇ Call External OK	Select the menu item and confirm.
OK	Enter the number and confirm.

If the room monitor is activated, you go straight to the room monitor setting when you press the display key **MENU** (open menu).

i	◆ You can pick the external number from the directory. Instead of keying in the number, press the ⓜ key, use ⬇ to select an entry and confirm your choice with **OK**. ◆ If you enter an **external** number as the 'call to' number, only the **last 4 digits** will appear in the input panel.

Setting the room monitor's sensitivity

MENU	Press the display key to open the menu.
⬇ Additional Features OK	Select the menu item and confirm.
Room Monitor OK	Confirm.
⬇ Level OK	If necessary, select and confirm.
⬇ OK	Select **Low** or **High** and confirm. The setting is checked ✓.

Deactivating the room monitor

The room monitor function must be deactivated on the handset that is in the baby's room.

MENU	Press the display key to open the menu.
Room Monitor off OK	Confirm.

Deactivating the room monitor remotely

You can deactivate the room monitor remotely. Take the call from the room monitor and press 9WXYZ #. The room monitor function will deactivate around 90 seconds after the call ends. The room monitor will make no further calls. The other room monitor functions on the handset (e.g. no ringer) will remain activated until you press **MENU** and **OK** on the handset that is in the baby's room.

Setting the Walk and Talk mode

The Walk and Talk function allows two C 2 handsets to communicate with each other no matter how far they are from the base.

Example: You go on holiday and take two handsets with Walk and Talk functionality with you. Set the Walk and Talk function **on both handsets**. You can now communicate using the handsets.

Precondition:

- Both handsets have been registered to the same base **or**
- Both handsets are registered to different bases and both are set to **Best Base** (page 76) **or**
- One of the handsets is not registered to any base and the registered handset is set to **Best Base or**
- Neither handset is registered to a base.

i	In Walk and Talk mode ◆ The maximum range between handsets is 300 metres outdoors, ◆ The handsets cannot be reached by incoming calls, ◆ Handset operating times are severely curtailed.

Activating/deactivating the Walk and Talk mode

	Activate the Walk and Talk mode:
MENU	Press the display key to open the menu.
⬇ Additional Features OK	Select the menu item and confirm.
⬇ Walk and Talk OK	Select the menu item and confirm.
	Deactivate the Walk and Talk mode:
MENU	Press the display key to open the menu.
Walk and Talk Off OK	Confirm.

When you press the top half of the key after you activate the Walk and Talk mode, the call will go to all handsets which are in that mode. The connection is made with the first handset to answer the Walk and Talk call.

i	◆ Ring and advisory tones are set in exactly the same way as if your handsets at home were in range of the base (page 88 and page 90). ◆ 'Activate/deactivate ringer' (page 90) and 'Activate/deactivate keypad lock' (page 11) are available in the Walk and Talk mode. ◆ The Walk and Talk mode is retained even when you switch your handset off and back on.

Handset settings

Your handset is preset. You can change the settings to suit your requirements.

Changing the display language

You can view the display texts in different languages.

MENU	Press the display key to open the menu.
⬇ Handset Settings OK	Select the menu item and confirm.
⬇ Language OK	Select the menu item and confirm. The current language is checked ✔ (the default setting is German).
⬇ OK	Select a language and confirm.
☎	**Long** press (back to idle status).

i	◆ If you set the wrong language in error, press **MENU** 7 2. Now select the correct language with ⬇ and press **OK** to confirm your choice. ◆ When you change the display language the character set can change too, e.g. for Russian.

Activate/deactivate Auto Answer

If you have activated this function, when you get a call you can simply lift the handset out of its base or the charger without having to press the Talk/Directory key (the default setting is On).

MENU	Press the display key to open the menu.
⬇ Handset Settings OK	Select the menu item and confirm.
Auto Answer OK	Confirm to deactivate or activate the function (✔ = On).
☎	**Long** press (back to idle status).

Adjusting the loudspeaker volume

You can adjust the earpiece volume on three levels (1–3) and the handsfree volume on five levels (1–5) – you can even do this while an external call is in progress.

MENU	Press the display key to open the menu.
⬇ Audio Settings OK	Select the menu item and confirm.
Earpiece Volume OK	Confirm. You hear the current setting.
➡ OK	Select the earpiece volume and confirm.
⬇ Handsfree Volume OK	Select the menu item and confirm.
➡ OK	Select the handsfree volume and confirm.
☎	**Long** press (back to idle status).

Changing the ringer tone

You can set the ringer volume individually for an internal or external call, for a wake-up call or for an appointment. A range of options are available:

- Six volume levels:
  - Five volume levels (1–5; e.g. volume level 2 = ▬▬□□□),
  - 'Crescendo' call (6; the volume increases with each ring = ▭▭▭▭▭).
- Ten melodies (1-10; melodies 1–3 are the 'classical ringer tones').

Changing the ringer melody

MENU	Press the display key to open the menu.
⬇ Audio Settings OK	Select the menu item and confirm.
⬇ Ringer Melody OK	Select the menu item and confirm.
either ...	**For external calls:**
External Calls OK	Confirm.
or ...	**For internal calls:**
⬇ Internal Calls OK	Select the menu item and confirm.
or ...	**For an appointment (page 17):**
⬇ Appointment OK	Select the menu item and confirm.
or ...	**For a preset wake-up call (page 16):**
⬇ Alarm Clock OK	Select the menu item and confirm.
... then	
Melody 1 OK	Confirm melody, e.g. Melody 1 (✔ = On).
☎	**Long** press (back to idle status).

You can also set all ringers the same. The current setting will be **automatically** used for external calls. To do this, select **All Ringer Tones** and confirm **twice** with **OK**.

Adjusting the ringer volume

MENU	Press the display key to open the menu.
↓ Audio Settings OK	Select the menu item and confirm.
↓ Ringer Volume OK	Select the menu item and confirm.
→ OK	You hear the current volume. Select volume and confirm.
☎	**Long** press (back to idle status).

Activating/deactivating the ringer

All handsets ring when there is an incoming call. You can cancel the ringer on your handset before you answer a call or when the handset is in idle status; the ringer can be cancelled permanently or just for the current call.

	Cancelling the ringer permanently:
*	Press the star key and hold until the ringer cannot be heard any longer. The ringer is now **permanently** cancelled. The icon appears in the display.
	Re-activating the ringer:
*	Press the star key and **hold**.

To cancel the ringer in the **idle status**, press the key and hold until the icon appears. The ringer cannot be re-activated while an external call is in progress.

i	To cancel the ringer for the **current** call, press the display key **MENU** and then **Silent**.

First ring muting off/on

The first ring is muted so that you are not disturbed by an incoming text message. You can change this setting so you can hear the first ring too.

MENU	Press the display key to open the menu.
8 TUV 9 WXYZ 1 9 WXYZ	Press keys.
either ...	**You want to hear the first ring:**
0+	Press the key.
or ...	**You do not want to hear the first ring:**
1	Press the key.
OK	Confirm.

i	If you accept a call on the first ring and if this ring has signalled a text message, then the message will be lost.

Activating/deactivating advisory tones

Your handset uses 'advisory tones' to tell you about different activities and statuses. The following advisory tones can be activated and deactivated individually (the default setting is On).

- **Key click:** Every key press is confirmed
- **Acknowledge tones:**
  - Confirmation tone (rising tone sequence): at the end of an input/setting, when the handset is placed in the base and when a new text message or a new entry arrives in the calls list/answering machine list (C 250 only)
  - Error tone (a falling tone sequence): with incorrect inputs
  - End of menu tone: when scrolling at the end of a menu
- **Battery tone:** The batteries must be charged.

MENU	Press the display key to open the menu.
⬇ Audio Settings OK	Select the menu item and confirm.
⬇ Advisory Tones OK	Select the menu item and confirm.
either ...	**Activate/cancel key click:**
Key Tones OK	Confirm (✓ = On).
or ...	**Activate/cancel battery warning tone:**
⬇ Battery Low OK	Select the menu item and confirm.
⬇ On OK	Select condition (**Off**, **On**, **During Call**) and confirm, e.g. **On** (checked ✓).
☎	Press the 'end call' key **briefly** to return to the previous menu level.
or ...	**Activate/cancel confirmation tones:**
⬇ Confirmation Tone OK	Select the menu item and confirm (✓ = On).
... then	
☎	**Long** press (back to idle status).

Restoring the handset factory settings

You can reset individual settings and changes you have made. Entries in the directory, the calls list and the speed dial list and the handset's registration on the base will be retained. Press ⊘ to cancel the reset.

MENU	Press the display key to open the menu.
⬇ Handset Settings OK	Select the menu item and confirm.
⬇ Reset Handset OK	Select the menu item and confirm.
OK	Press the display key to confirm the prompt.
⊘	**Long** press (back to idle status).

Factory settings of the handset

Base selection	Best Base	page 76
Earpiece volume	1	page 88
Handsfree volume	3	page 88
Ringer volume	5	page 89
Ringer melody	1	page 89
Auto answer	activated	page 87
Battery tone/Key click/Confirmation tone	activated	page 92
Display language	country specific	page 87
Alarm clock/appointment	deactivated	page 16/ page 17
Appointment name	deleted	page 17
Last number redial list	empty	page 33
Room monitor/room monitor sensitivity	deactivated/high	page 85/ page 84

Setting the base

All the settings for the base are made with a registered C 2 handset.

Protecting the telephone from unauthorised access

You can protect your telephone from unauthorised access by saving system settings for the base with a system PIN which only you know. The system PIN must now be entered for handset registration/de-registration, restoring factory settings or internal listening in, for example.

Changing the System PIN

You can change the base's 4-digit system PIN (default setting 0000) to a 4-digit PIN which is known only to you. This also allows you to remotely operate the answering machine from the Gigaset C 250 (page 67).

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ System PIN OK	Select the menu item and confirm.
OK	Enter the current system PIN and confirm. For security reasons the input is shown as four asterisks (****).
OK	Enter the new system PIN and confirm.
OK	Repeat the new system PIN and confirm.
	Long press (back to idle status).

Changing the loudspeaker volume of the base (C 250 only)

The loudspeaker volume is the volume that the built-in base loudspeaker uses for message playback and call screening. There are 5 volume levels for you to choose from. The volume is set either on the base or with the handset.

Setting on the base:

During message playback, press ⊕ (for louder) or ⊖ (for softer) **on the base**.

Setting with the handset

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
Audio Settings OK	Confirm.
⬇ Loudspeaker Volume OK	Select the menu item and confirm. The current loudspeaker volume sounds.
➡ OK	Select desired volume (1-5) and confirm.
☎	**Long** press (back to idle status).

Changing the ringer volume and the ringer melody (C 250 only)

As with the handset, you can choose between different ringer volumes and ringer melodies for the base (see page 89). You can also cancel the base ringer.

Adjusting the ringer volume on the base:
While an incoming call is ringing, press ⊕ (for louder) or ⊖ (for softer) **on the base** .

Setting the ringer volume and melody from the handset:

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
Audio Settings OK	Confirm.
either ...	**Adjust the ringer volume:**
⬇ Ringer Volume OK	Select the menu item and confirm. You hear the current volume.
➡ OK	Select desired volume (0–6) and confirm. '0' cancels the ringer.
or ...	**Changing the ringer melody:**
⬇ Ringer Melody OK	Select the menu item and confirm. You hear the current melody.
⬇ Melody 1 OK	Select melody (1–10) and confirm, e.g. **Melody 1**.
... then	
☎	**Long** press (back to idle status).

Activating/cancelling the key click on the base: (C 250 only)

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
Audio Settings OK	Confirm.
⬇ Key Tones OK	Select the menu item and confirm (✔ = On).
☎	**Long** press (back to idle status).

Repeater support

With a repeater you can increase the range and reception strength of your base; the repeater must be registered. To use the repeater you must first activate the repeater mode. This will cancel any calls that are in progress.

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Additional Features OK	Select the menu item and confirm.
⬇ Repeater Mode OK	Select the menu item and confirm (✔ = On).
OK	Press the display key to confirm the prompt.
☎	**Long** press (back to idle status).

Restoring the base factory settings

Resetting does not affect the system PIN and handsets are still registered.

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Base Reset OK	Select the menu item and confirm.
OK	Enter the system PIN (the factory setting is 0000) and confirm.
OK	Press the display key to confirm the prompt.

Factory settings of the base

Internal listening in	deactivated	page 80
Network provider preselection	preset according to country	page 45
Numbers of the SMS centres/Email services	preset according to country	page 39
Send centre	empty	page 41
SMS incoming and draft messages list	empty	page 47 and page 42
List type	missed calls	page 35
Dialling pause	3 s	page 100
Pause after recall key	800 ms	page 100
Pause after line seizure	3 s	page 100
Recall	120 ms	page 99
Dialling mode	DTMF	page 99
Fast access 1	Network mailbox with no number or Built-in answering machine (C 250 only)	page 72/ page 71

Functions on the answering machine (C 250 only):		
Answering machine	activated	page 59
Messages on the answering machine	deleted	page 62
Directory with voice-activated dialling	empty	page 29
Voice patterns	deleted	page 30/ page 66
Name announcement	deactivated	page 32
Ringer volume	5	page 96
Ringer melody	1	page 96
Loudspeaker volume	2	page 95
Base key click	activated	page 96
Announcement	Pre-recorded announcement	page 61
Personal announcement/Announce only	deleted	page 59
Voice prompts	deactivated	page 67
Recording time/quality	120 s/standard	page 70
Ring delay	after 20 s	page 69
Call Director	off	page 81
Call screening	activated	page 70

Connecting the base to a PABX

The following settings are only needed when your PABX requires them, **please refer to the operating instructions for your PABX**.

i	You cannot send or receive text messages on PABX's that do not support Calling Line Identification.

Dialling modes and recall

The current setting is indicated by ✓.

Step 1: Changing the dialling mode

The following dialling modes can be set:

- Tone dialling (DTMF),
- Dial pulsing (DP),
- DTMF earth (country-specific).

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Additional Features OK	Select the menu item and confirm.
Dialling Mode OK	Confirm.
⬇ OK	Select the dialling mode and confirm.
☎	**Long** press (back to idle status).

Step 2: Setting the recall

MENU	Press the display key to open the menu.
⬇ Base Settings OK	Select the menu item and confirm.
⬇ Additional Features OK	Select the menu item and confirm.
⬇ Recall OK	Select the menu item and confirm.
⬇ OK	Select recall and confirm.
☎	**Long** press (back to idle status).

Setting pauses

Changing the pause after line seizure

You can set the length of the pause that is inserted between pressing the top half of the key and the transmission of the telephone number (the default setting is 3 seconds).

MENU	Press the display key to open the menu.
8 TUV 9 WXYZ 1 6 MNO	Press keys.
OK	Enter a number for the length of the pause (**1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec.; **4** = 2.5 sec.) and confirm.

Change pause after Recall key

You can change the length of the pause if your PABX requires this (refer to the operating instructions for your PABX; the default setting is 800 ms).

MENU	Press the display key to open the menu.
8 TUV 9 WXYZ 1 2 ABC	Press keys.
OK	Enter a number for the length of the pause (**1** = 800 ms; **2 =** 1600 ms; **3** = 3200 ms) and confirm.

Changing the dialling pause

MENU	Press the display key to open the menu.
8 TUV 9 WXYZ 1 1	Press keys.
OK	Enter a number for the length of the pause (**1** = 1 sec.; **2** = 2 sec.; **3** = 3 sec.; **4** = 6 sec.) and confirm.

Switching temporarily to tone dialling (DTMF)

If your PABX still operates with dial pulsing (DP) but tone dialling (DTMF) is required for a particular call (e.g. to check your network mailbox), you must switch to tone dialling during the call.

Precondition: A call is in progress.

MENU	Press the display key to open the menu.
Tone dialing OK	Select the menu item and confirm. Tone dialling is now activated **for this call**.

Appendix

Care

Wipe the base and handset with a **damp** cloth (use no solvent) or an antistatic cloth. **Never** use a dry cloth as this can cause static discharge.

Contact with liquid ⚠

If the handset should come into contact with liquid, **on no account switch the device on. Remove all batteries immediately.**

Allow the liquid to drain out of the device, and then pat all parts of the device dry.

Keep the handset with the batteries removed in a warm, dry place for at least 72 hours. In many cases, you will then be able to use it again.

Questions and Answers

If you have any questions about the use of your phone, you can contact us 24/7 at **www.my-siemens.com**. You will find the most frequently asked questions and answers below.

What has happened when ...	Possible Cause	Possible solution
... the display is blank?	The handset is not switched on. The batteries are flat.	Press the 'end call' key **for around 2 sec.** . Charge or replace the batteries (page 10).
... the handset fails to respond to a key press?	The keypad lock is activated.	Press the hash key for around 2 sec. **to deactivate the lock.** (page 11).
... "Base x" flashes in the display?	The handset is outside the range of the base. The base is not switched on.	Move the handset nearer to the base. Check the power connector at the base (page 8).
... **Searching for Base** flashes in the display?	The handset is set for **Best Base** but no base is switched on or within range.	Move the handset nearer to the base. Check the power connector at the base (page 8).
... an internet address appears in the display?	The automatic registration of your handset to the base has been interrupted.	Register your handset manually (page 74).
... (when using more than one handset) the handset that is in the base does not charge?	The base will not charge the handset if telephoning is simultaneously in progress.	Use an additional charger.

What has happened when ...	Possible Cause	Possible solution
... the handset or the base C 250 does not ring?	The ringer is switched off. Call Diversion is set to **All Calls**.	Switch on the ringer in the handset (page 88) or base C 250. Switch off Call Diversion (page 25).
... I can hear no ringer tone/ dial tone?	You have changed the telephone cord on your Gigaset.	When purchasing a new cord ensure that it has the correct pin connections (page 8).
... the call units/charges are not displayed?	There are no metering pulses.	Ask your network provider to transmit the metering pulses.
... the call charges are not displayed?	The charge per unit is set to "00.00".	Set the charge per unit (page 48).
... the other party cannot hear me?	You have pressed the **INT** key. This mutes the handset.	Switch on the microphone again (page 22).
... the incoming call number is not displayed even though CLIP is set?	Calling line identification is not enabled.	The **caller** should ask his network provider to enable the identification of his number (CLI).
... I hear an error tone (falling tone sequence) when keying an input?	The action has failed or the input is incorrect.	Repeat the procedure; watch the display and if necessary refer to the operating instructions.
... I cannot listen to the network mailbox.	Your phone system is set for pulse dialling.	Set your phone system to tone dialling (page 100).
... the calls list does not indicate a time for a message?	Date/time are not set.	Set the date/time (page 15).
... the answering machine says "PIN is incorrect" during remote operation?	The entered system PIN is incorrect or still set to 0000.	Enter the system PIN again or set a PIN that is different from 0000 (page 94).
... the answering machine does not record any messages or has automatically switched over to 'announce only'?	Its memory is full.	Delete old messages Play back new messages and delete.
... voice commands do not work?	You are too far away from the handset. The noise level in the room is too high.	The handset should be around 20 cm (8 inches) away from you. Record your voice pattern in quieter surroundings.

Service (Customer Care)

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:

www.my-siemens.com/customercare

or by referring to the section entitled **Questions and answers** in this manual (page 101).

If the device needs to be repaired, please contact one of our Customer Care Centers:

Abu Dhabi	0 26 42 38 00
Argentina	0 80 08 88 98 78
Australia	18 00 62 24 14
Austria	05 17 07 50 04
Bahrain	40 42 34
Bangladesh	0 17 52 74 47
Belgium	0 78 15 22 21
Bosnia Herzegovina	0 33 27 66 49
Brazil	0 80 07 07 12 48
Brunei	02 43 08 01
Bulgaria	02 73 94 88
Cambodia	12 80 05 00
Canada	1 88 87 77 02 11
China	0 21 50 31 81 49
Croatia	0 16 10 53 81
Czech Republic	02 33 03 27 27
Denmark	35 25 86 00
Dubai	0 43 96 64 33
Egypt	0 23 33 41 11
Estonia	06 30 47 97
Finland	09 22 94 37 00
France	01 56 38 42 00
Germany	01805 333 222
Greece	0 80 11 11 11 16
Hong Kong	28 61 11 18
Hungary	06 14 71 24 44
Iceland	5 11 30 00
India	01 13 73 85 89 - 98
Indonesia	0 21 46 82 60 81
Ireland	18 50 77 72 77
Italy	02 66 76 44 00
Ivory Coast	80 00 03 33
Jordan	0 64 39 86 42
Kenya	2 72 37 17
Kuwait	2 45 41 78
Latvia	7 50 11 14
Lebanon	01 44 30 43
Libya	02 13 50 28 82
Lithuania	8 22 74 20 10
Luxembourg	43 84 33 99
Macedonia	02 13 14 84
Malaysia	03 21 63 11 18
Malta	00 35 32 14 94 06 32
Mauritius	2 11 62 13
Mexico	01 80 07 11 00 03
Morocco	22 66 92 09
Netherlands	0900-3333102
New Zealand	08 00 27 43 63
Norway	22 70 84 00
Oman	79 10 12
Pakistan	02 15 66 22 00
Philippines	0 27 57 11 18
Poland	08 01 30 00 30
Portugal	8 00 85 32 04
Qatar	04 32 20 10
Romania	02 12 04 60 00
Russia	(800) 200 10 10
Saudi Arabia	0 22 26 00 43
Serbia	01 13 22 84 85
Singapore	62 27 11 18
Slovak Republic	02 59 68 22 66
Slovenia	0 14 74 63 36
South Africa	08 60 10 11 57
Spain	9 02 11 50 61
Sweden	0 87 50 99 11
Switzerland	08 48 21 20 00
Taiwan	02 25 18 65 04
Thailand	0 22 68 11 18
Tunisia	0 71 86 19 02
Turkey	0 21 65 79 71 00
Ukraine	8 80 05 01 00 00
United Arab Emirates	0 43 31 95 78
United Kingdom	0 87 05 33 44 11
USA	1 88 87 77 02 11
Vietnam	45 63 22 44

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

Your Gigaset C200 / C250 is designed for operation in your country, as indicated on the packaging and on the device itself. Country-specific conditions have been taken into account. If you have any questions about the differences between the public phone networks, please contact your specialist dealer or network provider.

The CE mark attests to the phone's compliance with the essential requirements of the R&TTE directive.

Excerpt from the original declaration:

"We, Siemens AG, declare that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH in compliance with ANNEX V of the R&TTE-Directive 99/05/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/05/EC is ensured."

Senior Approvals Manager

The Declaration of Conformity (DoC) has been signed. If required, a copy of the original DoC can be made available via the company hotline.

CE 0682

Specifications

Recommended batteries

Nickel-metal-hydride (NiMH):

- Sanyo Twicell 700
- Sanyo Twicell 650
- Panasonic 700 mAh
- GP 700 mAh
- YDT AAA SUPER 700
- VARTA PhonePower AAA 700 mAh

Handset operating times/charging times

Capacity (mAh)	Standby time (hours)	Calling time (hours)	Charging time (hours)
700	approx. 170 (7 days)	approx. 13	approx. 5

These operating and charging times apply only when using the recommended batteries.

Power consumption

- In standby status (no charging): C 200 approx. 1.6 Watt or C 250 approx. 2.2 Watt.
- In standby status (device charging): C 200 approx. 4.1 Watt or C 250 approx. 4.6 Watt.
- While calling (no charging): C 200 approx. 2.0 Watt or C 250 approx. 2.5 Watt.

General Specifications

Feature	Value
DECT standard	is supported
GAP standard	is supported
No. of channels	60 duplex channels
Radio frequency range	1880–1900 MHz
Duplex method	Time multiplex, 10 ms frame length
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	up to 300 m outdoors, up to 50 m indoors
Power supply/Base	230 V ~/ 50 Hz
Environmental conditions for operation	+5 °C to +45 °C; 20 % to 75 % humidity
Dialling mode	DTMF (tone dialling)/DP (dial pulsing)
Recall	120 ms
Dimensions/Base	Gigaset C 200: 129 x 114 x 63 mm (L x W x H) and Gigaset C 250: 132 x 140 x 65 mm (L x W x H)
Dimensions/Handset	151 x 55 x 27 mm (L × W × H)
Weight	Base C 200: 148 g and Base C 250: 224 g; handset with battery cells: 129 g

Answering machine remote operation (C 250 only)

The functions of the keys used to operate the answering machine remotely are the same for all telephones, handsets and tone transmitters. The “credit card” shows you how to perform remote operations on an external telephone (e.g. from a pay phone, from a hotel etc.) and the meaning of the keys.

To begin:

Dial your own telephone number.
You hear your answering machine.

9 + Press key and enter the system PIN. Control the answering machine with the digit keys.

Activate the answering machine: Allow phone to ring for around 1 min.

Enter system PIN. The answering machine activates itself.

1 Previous	2 Stop/ Cont.	3 Next
4	5	6
7	8	9 Voice prompts
* new	0 delete	#

Character set chart

Standard characters

Press the relevant key repeatedly or hold it down

	1 x	2 x	3 x	4 x	5 x	6 x	7 x	8 x	9 x	10 x	11 x	12 x	13 x	14 x
1	Space	1	€	£	$	¥	¤							
2 ABC	a	b	c	2	ä	á	à	â	ã	ç				
3 DEF	d	e	f	3	ë	é	è	ê						
4 GHI	g	h	i	4	ï	í	ì	î						
5 JKL	j	k	l	5										
6 MNO	m	n	o	6	ö	ñ	ó	ò	ô	õ				
7 PQRS	p	q	r	s	7	ß								
8 TUV	t	u	v	8	ü	ú	ù	û						
9 WXYZ	w	x	y	z	9	ÿ	ý	æ	ø	å				
0+	.	,	?	!	0	+	-	:	¿	¡	”	’	;	_
*	Abc--> abc	abc --> 123	*	/	(	)	<	=	>	%				
#	#	@	\	&	§									

Creating and editing text (without predictive text)

You can create and edit text in a number of ways:

- The cursor is controlled with ⬅ ➡ ⬆ ⬇ .
- Characters (to the left of the cursor) are deleted with ◀C.
- Characters are added to the left of the cursor (page 13).
- To switch from upper case (first letter upper case, all other letters lower case) to lower case, press *△ before you key in the letter. Pressing *△ again switches from lower case letters to digits. Press again to return to upper case letters.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Order of directory entries

1. Space (shown here as ␣)
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

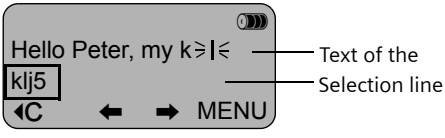
To work around the alphabetical order of the entries in the directory, insert a space before the name. This entry then goes to the first position (example: „␣Carla"). You can also number the entries with digits (e.g. "1Jane", "2Mary", "3John").

Predictive text

The EATONI predictive text helps you to write:

- Text messages,
- Names in the directory,
- Names in the speed dial list.

Each key between 0+ and 9WXYZ is assigned **several letters and characters** which all appear on a **selection line** immediately above the softkeys (beneath the text area) as soon as you press a key. When you are entering letters, the letter you are **most probably** looking for is **greyed**. This letter is at the beginning of the selection line and is transferred to the text area.



If this letter is the one you want, confirm it by pressing the next key. If the letter selected by the EATONI is not the one you want, then press the **hash key** #-o repeatedly until the required letter appears greyed in the display line and is transferred to the text area.

*△	Pressing the star key **for approx. 2 seconds** switches from abc mode to Abc, from Abc to 123 and from 123 back to abc again (applies to text you subsequently enter).
#-o	Goes to the next letter in the selection list (greyed).

Activating/deactivating predictive text

Predictive text is activated and deactivated according to specific functions. Even if you have deactivated EATONI when entering a name in the telephone for instance, it is still available for writing text messages.

Precondition: You are in a text input field (text message, name in the directory or speed dial list).

MENU	Press the display key to open the menu.
⬇ Predictive Text OK	Select the menu item and confirm (✔ = On).
☎	Press the 'end call' key **briefly** to return to the text area. Now enter your text.

Accessories

Gigaset Handsets

Turn your Gigaset into a cordless telephone system:

Gigaset Handset C 2

- Graphic display with date and time
- Directory for around 100 entries
- Handsfree
- SMS (CLIP must be enabled)
- EATONI predictive text
- Caller-based ringer melody setting (for VIP calls)
- Room monitor
- Walk and Talk
- Voice selection for 20 names (C 250 only)
- Announce name when calling (C 250 only)

Gigaset Handset S 1

- Large illuminated graphic display with date and time
- Directory for around 200 entries
- Full duplex grade handsfree
- SMS (CLIP must be enabled)
- EATONI predictive text
- Caller-based ringer melody setting (for VIP calls)
- Room monitor
- Walk and Talk
- Voice selection for 29 names
- Announce name when calling

Gigaset Handset C 1

- Graphic display with date and time
- Directory for around 50 entries
- Handsfree
- SMS (CLIP must be enabled)

All accessories and batteries are available from your mobile phone retailer. Or you can order direct online from the my-siemens Online Shop: www.my-siemens.com/shop.
The Online Shop also has the latest product information.

Menu Tree

Instead of scrolling to locate a menu function, you can select a menu function faster by opening the menu and keying in the digit combination ('shortcut').

Example: MENU 5 JKL 4 GHI 4 GHI for 'set ringer melody for the alarm clock'.

Main menu

With the telephone in the **idle status**, press **MENU** (open menu):

		You have activated an SMS mailbox (general or private without PIN)					
1	SMS	1-1	Write Message				
		1-2	Incoming 00+00				
	or ...	1-3	Outgoing				
		You have activated an SMS mailbox with a PIN or 2-4 mailboxes					
1	SMS	1-1	SMS	1-1-1	Write Message		
				1-1-2	Incoming 00+00		
				1-1-3	Outgoing		
		1-2 to 1-4	SMS 1 SMS 2 SMS 3	1-2-1 to 1-4-4	Write Message		
				1-2-2 to 1-4-2	Incoming 00+00		
				1-2-3 to 1-4-3	Outgoing		
		1-6	Settings	1-6-1	Service Centres	1-6-1-1	SMS Centre No. 1
						1-6-1-…	[to]
						1-6-1-5	SMS Centre No. 5
				1-6-2	SMS Mailboxes	1-6-2-1	SMS
						1-6-2-2	SMS 1
						1-6-2-3	SMS 2
						1-6-2-4	SMS 3
				1-6-3	Notify Number		
				1-6-4	Notify Type	1-6-4-1	Ans.M Message (C 250 only)
						1-6-4-2	Missed Calls

3	Additional Features	3-1	Room Monitor	3-1-1	Call Internal		
				3-1-2	Call External		
				3-1-3	Level	3-1-3-1	Low
						3-1-3-2	High
		3-2	Walk and Talk				
4	Calender/ Clock	4-1	Set Appoint-ment				
		4-2	Alarm Clock				
		4-3	Date/Time				
		4-4	Time Mode	4-4-1	24 hour		
				4-4-2	12 hour		
5	Audio Set-tings	5-1	Earpiece Vol-ume				
		5-2	Handsfree Vol-ume				
		5-3	Ringer Volume				
		5-4	Ringer Melody	5-4-1	External Calls	5-4-1-1	Melody 1
						5-4-1-...	[to]
						5-4-1-0	Melody 10
				5-4-2	Internal Calls	5-4-2-1	Melody 1
						5-4-2-...	[to]
						5-4-2-0	Melody 10
				5-4-3	Appointment	5-4-3-1	Melody 1
						5-4-3-...	[to]
						5-4-3-0	Melody 10
				5-4-4	Alarm Clock	5-4-4-1	Melody 1
						5-4-4-...	[to]
						5-4-4-0	Melody 10
				5-4-5	All Ringer Tones	5-4-5-1	Melody 1
						5-4-5-...	[to]
						5-4-5-0	Melody 10
		5-5	Advisory Tones	5-5-1	Key Tones		
				5-5-2	Battery Low	5-5-2-1	Off
						5-5-2-2	On
						5-5-2-3	During Call
				5-5-3	Confirmation Tone		

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						8-4-2-...	[to]
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						9-8-3-...	[to]
						9-8-3-4	User 4

Directory key and speed dial list key

Press the bottom half of the key or the speed dial list key , select an entry with ⬇ and press **MENU** to open the required list . The following **menu functions** are available:

New Entry	
Use Number	
Edit Entry	
Delete Entry	
VIP Entry	For the directory only ( )
Copy and Edit	For the directory only ( )
Send Entry	
Delete List	
Send List	

Calls List/Answering Machine List (C 250 only)

Press . You will now see the following **lists**:

SMS: 00+00	
Answering Mach.: 00+00	(C 250 only)
Network Mailbox: 00+**	
Calls List: 00+00	
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