SIEMENS

Be inspired

ENGLISH

Gigaset

A 2

Brief overview

Internal number of the handset

Time

Caller list
Access to
- Answering machine
- Caller list

Redial

Internal list

Directory key

Talk key
- Answer a call
- Start dialling

Key 1
Select answering machine (hold down)

Star key
Ringer on/off (hold down)

R key
- Enquiry (Flash)
- Insert a dialling pause (hold down)

Microphone

Battery charging status
flat full
flashing: battery almost empty

Display

Menu

Display keys
Activate current functions in display

End call key and On/Off key
- End call
- End function
- Back one menu level (press briefly)
- Return to idle state (hold down)
- Handset on/off (hold down)

Hash key
Keypad lock on/off (hold down)

Speed dial key
Open the speed dial list

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Safety precautions ⚠

Use **only the power unit supplied**, as indicated on the underside of the base station.

Insert only **approved rechargeable batteries of the same type** (page 19)! Never use ordinary (non-rechargeable) batteries as they may pose a health hazard or cause injury.

Make sure you insert rechargeable batteries the right way round and use the battery type specified in this operating manual (as indicated in the handset battery compartment).

The phone may affect medical equipment. Always observe the technical restrictions in your environment (e.g. hospitals or doctors' practices).

The handset may cause an unpleasant humming noise in hearing aids. Do not hold the handset against your ear while it is ringing (incoming call).

Do not install the phone in a bathroom or shower. The handset and base are not watertight.

Do not operate the phone in places where there is a risk of explosion (such as paint workshops).

If you give your Gigaset to someone else, make sure you also give them the operating manual.

Dispose of batteries and phone carefully.

i	◆ Do not pollute the environment. Emergency numbers cannot be dialled if the keypad lock (page 8) is activated! ◆ Not all the functions described in this operating manual are available in all countries.

Making the handset ready for service

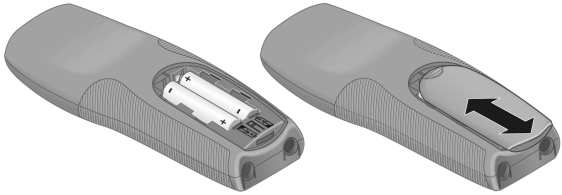
The pack contains:

- Gigaset A2 handset
- Power supply unit with power cord
- Two batteries
- Charger
- Operating instructions

Removing the protective

The handset display is protected by a film. **Please remove the protective film!**

Inserting batteries



- Insert the batteries the **right way round** – see illustration left.
- Place the cover on the battery compartment **about 3 mm down from the latch** and push it **up** until it clicks into position.

To open the cover, press on the ridged section and push **downwards**.

⚡	◆ Insert only approved, rechargeable **batteries of the same type** (page 19)! Never use normal batteries, since these could lead to a health hazard or cause injury. ◆ Do not use a non-Siemens charging unit as this could damage the batteries.

Deactivating/activating the handset

To deactivate or activate the handset, press the end call key ⏻.

Afterwards the confirmation tone rings (see page 9). If you place a handset that is activated in the base station or a charging unit, it will automatically be activated.

Registering the handset on the base

You must initiate handset registration on the handset **and** on the base.

1. At the handset

MENU	Press display key to open menu.
↓ REGISTER HS OK	Select and confirm.
OK	Enter the system PIN for the base station (default setting: 0000) and confirm.

During the following registration process, all symbols will flash in the display.

2. At the base station

Within **60 secs.** of entering the system PIN:

Press the registration/paging key on the base for approximately 3 seconds (see also the operating instructions for the base). The registration process then starts. When registration is successful, the handset is automatically assigned the lowest unassigned number.

Charging batteries

Leave the handset in the charger for the batteries to charge – the batteries are supplied uncharged. The battery charging process is indicated on the handset by a flashing battery symbol .

Once the batteries have been charged, your phone is ready for service. You need to set the date and time to ensure that the time of incoming calls can be noted correctly (page 11).

- We recommend initially charging the batteries without interruption for the amount of time listed in the table (page 19) – irrespective of the charging status icon! Battery capacity reduces for technical reasons after a period of time.
- Once initial charging is complete, you can replace your handset in the charger shell after each call. Charging is controlled electronically. This ensures optimum battery charging without overloading.
- The batteries warm up during charging – this is normal and not a cause for concern.

Setting the display language

You can set the display texts to appear in one of a number of languages.

MENU	Press display key to open menu.
	Using the keys 9wxyz 2abc call up the procedure.
	Press keys 0+ 2abc for English (default status).

Other languages:

0+ 1 for German, 0+ 3def for French, 0+ 4ghi for Italian,
0+ 5jkl for Spanish, 0+ 6mno for Portuguese, 0+ 7pqrs for Dutch,
0+ 8tuv for Danish, 0+ 9wxyz for Norwegian, 1 0+ for Swedish,
1 1 for Finnish, 1 2abc for Czech, 1 3def for Polish,
1 4ghi for Turkish, 1 5jkl for Russian, 1 6mno for Croatian.

i	If you set the wrong language in error, use the above mentioned procedure to set the correct one!

Activating/deactivating the keypad lock

You can lock the handset keypad if, for example, you are carrying the handset. This protects the keypad against inadvertent activation. The key lock switches itself off automatically if you receive a call. At the end of the call it switches itself on again.

Activating the keypad lock: **Hold down** hash key (confirmation tone).
In the display, the icon appears.

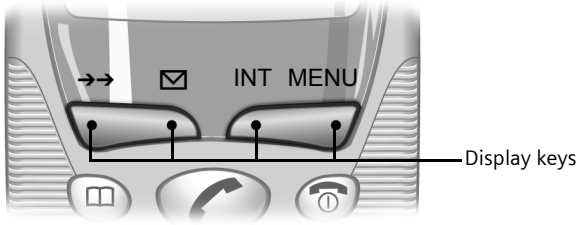
Deactivating keypad lock: **Hold down** hash key (confirmation tone).

i	Emergency numbers cannot be dialled if the key lock is activated!

Operating the telephone, menu overview

Display keys

Display keys are the long keys directly below the display. Your handset has **two display keys**. Each of these is operated like a rocker key, i.e. it can be pushed down on the left-hand as well as the right-hand side. Dependent on the current operating status and which side of the key you press, you will call up a particular function. This function is shown directly above the display key.



The various **display symbols** have the following meanings:

Display symbol	Meaning when pressed
→→	Last number redial Opens a list of the last 5 numbers dialled (page 15)
✉	Mailbox symbol: Open the calls list (page 15).
INT	Internal: Opens the list of internal phones.
MENU	Menu: Activates the main menu when in standby. Activates a status-dependent menu when in talk mode.
↑ or ↓	Scrolls up or down.
← or →	Moves cursor to the left or right.
⌫	Delete key: Delete input from right to left one character at a time. Deletes character by character, from the right to the left.
OK	Confirm menu function or confirm an input and store.

Advisory tones

Your handset will inform you acoustically about certain actions and situations.

- Rising tone sequence (confirmation tone):
  The action has been carried out or the entry is correct.
- Falling tone sequence (error tone):
  The function has not worked or the entry is incorrect.

Display in idle status

Return from any position in the menu to idle status

Press the end call key for around 1 second, or do not press any key. After 60 secs. the display will **automatically** return to idle status.

Changes that you have not confirmed by pressing OK will be rejected.

Main menu

To open the main menu, press the following display key in idle status, MENU and use the ↓ key to scroll to the desired entry.

1	**SEL SERVICES**	
2	**AUDIO SET**	**The available menu entries** are dependent on your base.
3	**BASE SET**	
4	MAILBOX	
5	REGISTER HS	

Character map and text entry

Either press the relevant key several times, or hold down.

	1 x	2 x	3 x	4 x	5 x	6 x
1	Space	1				
2 abc	A	B	C	2		
3 def	D	E	F	3		
4 ghi	G	H	I	4		
5 jkl	J	K	L	5		
6 mno	M	N	O	6		
7 pqrs	P	Q	R	S	7	
8 tuv	T	U	V	8		
9 wxyz	W	X	Y	Z	9	
0 +	+	0	-	|	?	_
*	*	/	(	)	,	

Time functions

Setting the date and time

Settings for date and time are needed to ensure that these are shown correctly for incoming calls. You can choose between a 12-hour and 24-hour display (default setting) to display the time.

Date

MENU ➔ BASE SET ➔ DATE/TIME ➔ DATE SET
The current setting is displayed in the format DD-MM-YY.

OK	Enter day/month/year and confirm. **For example:** Press the keys 2 0+ 0+ 5 0+ 3 for "20.05.2003".
	Hold down (return to idle status).

Time

MENU ➔ BASE SET ➔ DATE/TIME ➔ CLOCK SET
The current setting is displayed in the format HH-MM.

OK	Enter hours/minutes. **For example:** Press the keys 1 9 0+ 5 for "19.05".
	Hold down (return to idle status).

Setting the time display

MENU ➔ BASE SET ➔ DATE/TIME ➔ CLOCK MODE
The display can be in 12-hour or 24-hour mode.

i	If 12-hour mode is used, "19.05" must be entered as 0+ 7 0+ 5, confirm with OK and then confirm PM OK for the 2nd half of the day (AM = 1st half; PM = 2nd half).

Calling

Making external calls and ending a call

External calls are calls using the public telephone network.

	Enter the phone number and press the talk key. The phone number is dialled.
	Press end call key.

- You can also **first** press the talk key (you hear a dial tone) and then enter the phone number.
- You can use the end call key to cancel dialling.

Answering a call

Your handset rings, and the call appears in the display. Press the talk key, to answer the call. If the auto answer function is activated (page 17), you just need to lift the handset out of the charger to take the call.

If the **ringer is intrusive**, press the display key MENU and confirm SILENT with OK. You can answer the call as long as it is shown in the display.

Muting the handset

You can mute your handset during external calls, e.g. if you wish to talk confidentially to another person in the room. The external caller cannot hear your conversation during this time (hold melody). You do not hear your caller either.

INT	Press the display key. The call is 'held'.
	To cancel muting:
MENU	Press display key to open menu.
GO BACK OK	Confirm.

You can also cancel muting by briefly pressing the end call key.

Using the directory and other lists

Directory and speed dial list

Both lists are used in the same way, except that the 📖 key is pressed to open the directory and the ⊙ key to scroll to the desired speed dial list.

You can save up to 20 phone numbers and names in the **directory** 📖. This makes dialling easier.

The **speed dial list** is a special directory in which you can store particularly important numbers such as the prefixes of network providers (call-by-call numbers).

- Refer to the Character Set Chart (page 10) to see how to enter text.
- Phone number can be a maximum of 22 digits, and names can be 12 letters long.

Saving phone numbers in the directory/in the speed dial list

📖 or ⊙	Open the directory or speed dial list.
MENU	Press display key to open menu.
↓ NEW ENTRY OK	Select and confirm.
OK	Enter phone number and confirm.
OK	Enter name (max. 12 characters) (Text entry page 10) and confirm.
⏻	**Hold** down (return to idle status).

Control the cursor with ← → . Delete characters with ⟵. Letters are always inserted to the left of the cursor.

i	If your phone is connected to a PABX that requires a prefix (e.g. "0") for an outside line, then you must save this prefix number as the first digit in all your directory entries.

Dialling with the directory

📖	Open the directory.
	Enter the first letter of the name. **For example:** with the name "Emma" (first letter "E") press the 3 def key twice. The first name with "E" is displayed.
↓	If there is more than one entry starting with "E", select the name you want.
✆	Press the talk key. The number is dialled.

Using Call-by-Call numbers

The prefix number of a network provider (which is stored in the speed dial list) is put in front of the phone number ("linked").

→ **MENU** → **EDIT ENTRY**

	Open the directory.
↓ OK	Select phone number and confirm.
... then	
	Press the talk key. The number is dialled.

Saving speed dial numbers for fast access

You can save eight numbers (2-9) in the speed dial list for fast access. First enter the digits for fast access, and then the names.

→ **MENU** → **SHOW ENTRY**

OK	Confirm.
←	Move the cursor to the first position in the name field.
	Enter speed dialling number, e.g. 2 abc (press 4 x)
OK	Confirm.

In order to use speed dialling:

either ...	
	Hold **down** the speed dial number e.g. 2 abc: The previously saved speed dial number is displayed.
	Enter phone number to be "linked".
or ...	
	Open the directory.
↓ OK	Select entry and confirm.
	Press the talk key.

Managing entries in the directory and in the speed dial list

Open the directory or speed dial list →; ↓ select entry; confirm with **OK**;select the desired function:

EDIT ENTRY
NEW ENTRY
SHOW ENTRY
DELETE

Deleting the directory/speed dial list

Open the directory or speed dial list; press **MENU**; press the 6 key; confirm the prompt with **OK**; hold down (return to idle status).

i	Deletion means the selected list is selected **with all entries**.

Redial list

The last **five** phone numbers dialled are shown in the redial list.

Dialling phone numbers

➔➔ Open last number redial list; ⬇ select entry; press the key.

Changing entries and/or adding them to the directory

➔➔ Open last number redial list; ⬇ select entry; press **MENU**;

EDIT ENTRY
COPY TO DIR

Deleting last number redial list

➔➔ Open the last number redial list; press **MENU**; press the 6 key; confirm the prompt with **OK**; hold down (return to idle status).

Caller list

In the **caller list**, the phone numbers of the **missed** calls are saved. Open the caller list using the display key . New messages are signalled by the icon flashing.

Operating more than one handset

Internal calls, ending a call

Internal calls are free of charge between handsets that have the same base.

Calling a specific handset

Press **INT**; press 2 abc (e.g., for handset 2).

Or.

Press **INT**; ⬇ select handset; press ✆.

To end the call: Press the ⏻ end call key.

Group call (calling all handsets at the same time)

Press **INT**; select **CALL ALL**, press ✆ (talk key).

To end the call: Press the ⏻ end call key.

Forwarding a call to another handset

Press **INT**; ⬇ select handset; press ✆ (talk key).

After the internal user answers: press ⏻ (end call key).

Int. consultation call

You can make an internal call while an outside call is in progress.

Press **INT**; ⬇ (select handset); press ✆ (talk key).

To end the call: **MENU**; Back **OK** (back to outside caller).

Accepting/rejecting call waiting during an internal call

You hear the call waiting tone (short beep) if you receive an external call while conducting an internal call.

To accept the call:

MENU; accept call waiting **OK** (you speak with the outside caller).

To reject the call:

MENU; reject call waiting **OK** (you speak with the internal caller).

The rejected call waiting tone can still be heard on other handsets.

Handset settings

Your handset has default settings. You can change these settings individually.

Activating/deactivating auto answer

For an incoming call simply take the handset out of the charger, without having to press the talk key (default setting: on).

MENU	Press display key to open menu.
either ...	**Deactivate auto answer:**
	Press keys 9wxyz 1 0+.
or ...	**Activate automatic call acceptance:**
	Press keys 9wxyz 1 1.

Changing the volume and melody

You can adjust the handset volume to 3 levels, the ringer volume to 6 levels (6 is increasing volume) as well as select from 10 ringer melodies.

MENU ➔ **AUDIO SET** ➔ **H/SET VOL** or **RINGER** or **MELODY**

OK	Select setting and confirm.
	Hold down (return to idle status).

Activating/deactivating the ringer

All handsets ring to indicate an incoming outside call. You can deactivate the ringer on your handset permanently or just for the current call. This can be done in idle status or during an incoming call before it is accepted.

Deactivating the ringer permanently Hold down the star key * until the ringer can no longer be heard. The ringer is now **permanently** deactivated. The symbol appears in the display.

Reactivating the ringer: **Hold down** the star key * in idle status or during an incoming call before it is answered.

To deactivate the ringer for the **current call**, open the **MENU** and confirm SILENT with OK.

Activating/deactivating the battery warning tone

When the battery warning tone is activated (factory setting), you are acoustically informed that the battery is almost empty.

Deactivating the battery warning tone: **MENU** ➜ 9wxyz 4ghi 0+

Activating the battery warning tone: **MENU** ➜ 9wxyz 4ghi 1oo

Restoring the handset factory settings

You can restore individual settings and changes you have made to the factory default. Entries in the directory, the caller list, the last number redial list, and the network access list as well as registration of the handset with the base remain unchanged.

Restoring: **MENU** ➜ 9wxyz 3def; **RESET ?** confirm with **OK**.

Factory settings of handset

	Default settings	Status after reset	Description
Loudspeaker volume	1	1	page 17
Ringer volume	5	5	page 17
Ringer melody	1	1	page 17
Directory	empty	unaffected	page 13
Last number redial list	empty	unaffected	page 15
Caller list	empty	unaffected	page 15
Speed dial list	empty	unaffected	page 13
Auto answer	activated	activated	page 17
Battery warning tone	activated	activated	page 18
Display language	english	english	page 8

Appendix

Care and contact with liquid ⚠

Wipe the base and handset with a **damp** cloth (use no solvent) or an antistatic cloth. A dry cloth must **never** be used. This can cause static discharge.

Should the handset come in contact with liquid, **under no circumstances switch on the device. Remove all batteries immediately.**

Allow the liquid to drip out of the device and afterwards dab all parts dry.

Place the handset without the batteries in a warm, dry place for at least 72 hours. In many cases it will subsequently be possible to put the phone into service again.

Technical data

Recommended batteries

Nickel-metal-hydride (NiMH) – Type AAA	
Sanyo Twicell 700 (700 mAh)	GP 700 mAh (700 mAh)
Sanyo Twicell 650 (650 mAh)	Varta Phone Power AAA (700 mAh)
Panasonic 700 mAh "for Dect" (700 mAh)	YDT AAA SUPER 700 (700 mAh)

Handset operating times/charging times

Capacity (mAh)	**Standby time (hours)**	**Talktime (hours)**	**Charging time (hours)**
700	up to 170 (7 days)	approximately 13	approximately 5

Service (Customer Care)

Our **online support** on the Internet:

www.my-siemens.com/customercare

If you need any repair work, or have a guarantee claim to submit, our

Service-Center Ireland 18 50 77 72 77

will give you quick and reliable assistance. Keep your till receipt handy.

You will find more service numbers in the section entitled "Service" at the end of this booklet.

In some countries repair and replace services are impossible where the products are not sold through our authorised dealers.

Country-specific features have been taken into account.

The A2 handset is approved for use in Switzerland and throughout the EU.

The CE mark certifies conformity of the device with the essential requirements of the R&TTE directive.

Excerpt from the original declaration:

"We, Siemens AG, declare, that the above mentioned product is manufactured according to our Full Quality Assurance System certified by CETECOM ICT Services GmbH in compliance with ANNEX V of the R&TTE-Directive 99/05/EC. The presumption of conformity with the essential requirements regarding Council Directive 99/05/EC is ensured."

Senior Approvals Manager

The Declaration of Conformity (DoC) has been signed. In case of need a copy of the original DoC can be made available via the company hotline.

CE 0682

Warranty Certificate Ireland

- Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:
- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Siemens shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by Siemens.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
  - Devices fitted with accessories not authorised by Siemens
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any software supplied on a separate data medium shall be excluded from the Guarantee.
- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Siemens shall vest in Siemens.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the Republic of Ireland the Guarantee is issued by Siemens Ireland

Limited, Ballymoss Road, Sandyford Industrial Estate, Dublin 18 - The Republic of Ireland.

- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Siemens reserves the right to charge the customer for replacement or repair.
- The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Siemens helpdesk on 1850 777 277. This number is also to be found in the accompanying user guide.

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Service

You can get assistance easily when you have technical questions or questions about how to use your device by using our online support service on the Internet at:
www.my-siemens.com/customercare.

Abu Dhabi	0 26 42 38 00
Argentina	0 80 08 88 98 78
Australia	18 00 62 24 14
Austria	05 17 07 50 04
Bahrain	40 42 34
Bangladesh	0 17 52 74 47
Belgium	0 78 15 22 21
Bosnia Herzegovina	0 33 27 66 49
Brazil	0 80 07 07 12 48
Brunei	02 43 08 01
Bulgaria	02 73 94 88
Cambodia	12 80 05 00
Canada	1 88 87 77 02 11
China	0 21 50 31 81 49
Croatia	0 16 10 53 81
Czech Republic	02 33 03 27 27
Denmark	35 25 86 00
Dubai	0 43 96 64 33
Egypt	0 23 33 41 11
Estonia	06 30 47 97
Finland	09 22 94 37 00
France	01 56 38 42 00
Germany	01805 333 222
Greece	0 80 11 11 11 16
Hong Kong	28 61 11 18
Hungary	06 14 71 24 44
Iceland	5 11 30 00
India	01 13 73 85 89 - 98
Indonesia	0 21 46 82 60 81
Ireland	18 50 77 72 77
Italy	02-243 64400
Ivory Coast	80 00 03 33
Jordan	0 64 39 86 42
Kenya	2 72 37 17
Kuwait	2 45 41 78
Latvia	7 50 11 14
Lebanon	01 44 30 43
Libya	02 13 50 28 82
Lithuania	8 22 74 20 10
Luxembourg	43 84 33 99
Macedonia	02 13 14 84
Malaysia	03 21 63 11 18
Malta	00 35 32 14 94 06 32
Mauritius	2 11 62 13
Mexico	01 80 07 11 00 03
Morocco	22 66 92 09
Netherlands	0900-3333102
New Zealand	08 00 27 43 63
Norway	22 70 84 00
Oman	79 10 12
Pakistan	02 15 66 22 00
Philippines	0 27 57 11 18
Poland	08 01 30 00 30
Portugal	8 00 85 32 04
Qatar	04 32 20 10
Romania	02 12 04 60 00
Russia	(800) 200 10 10
Saudi Arabia	0 22 26 00 43
Serbia	01 13 22 84 85
Singapore	62 27 11 18
Slovak Republic	02 59 68 22 66
Slovenia	0 14 74 63 36
South Africa	08 60 10 11 57
Spain	9 02 11 50 61
Sweden	0 87 50 99 11
Switzerland	08 48 21 20 00
Taiwan	02 25 18 65 04
Thailand	0 22 68 11 18
Tunisia	0 71 86 19 02
Turkey	0 21 65 79 71 00
Ukraine	8 80 05 01 00 00
United Arab Emirates	0 43 31 95 78
United Kingdom	0 87 05 33 44 11
USA	1 88 87 77 02 11
Vietnam	45 63 22 44

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